



ICE InsureTech

**Insurance People Delivering
Insurance Solutions**





ICE InsureTech
delivers highly
configurable
digital Policy and
Claims solutions
for Insurers, MGAs
& Third-Party
Administrators.

Our **award-winning innovative software:**

- Enables rapid implementation
- Offers flexible business configuration
- Is proven, robust, and underpinned by great technology

Our market-leading solutions include: ICE Policy, ICE Claims, ICE Analytics, ICE Digital, ICE Rating and ICE Billing.

ICE InsureTech, part of the Acturis Group, was founded in 2002 to bring freedom and flexibility to the Insurance market.

ICE is an Insurance Ecosystem which provides highly scalable and flexible solutions and we have over 200+ integrations and services.

The ICE Solution is class of business agnostic including:



Motor



Household



Travel



Gadget



Commercial



Liability

ECOSYSTEM PARTNERS

DIGITAL PARTNERS

A Munich Re company

Munich Re Digital Partners has selected ICE InsureTech as a preferred policy administration technology provider



HISTORY OF **SUCCESS**



Our Client ERS won the Celent Model Insurer 2017 for Legacy Transformation (replacing their legacy systems with ICE Policy and ICE Claims)



ICE Claims - Most technologically advanced claims system (EMEA) in 2015 & 2017

ICE CLAIMS

ICE Claims is an automated, digital **award-winning solution** (Celent EMEA Report) for end to end claims management, **which makes your business more effective.**



FNOL

Flexible and configurable FNOL journey supports omni-channel submissions. Auto validation and flagging outside of “normal” parameters.



Supply Chain Management

Integrated supplier module to auto deploy, track and chase as required. Suppliers capabilities recorded and used for deployment.



Automation

Straight through processing. Automate the routine, deal with exceptions.



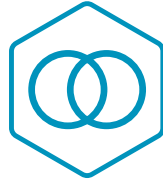
Integrated Fraud Management

Early identification and case management.



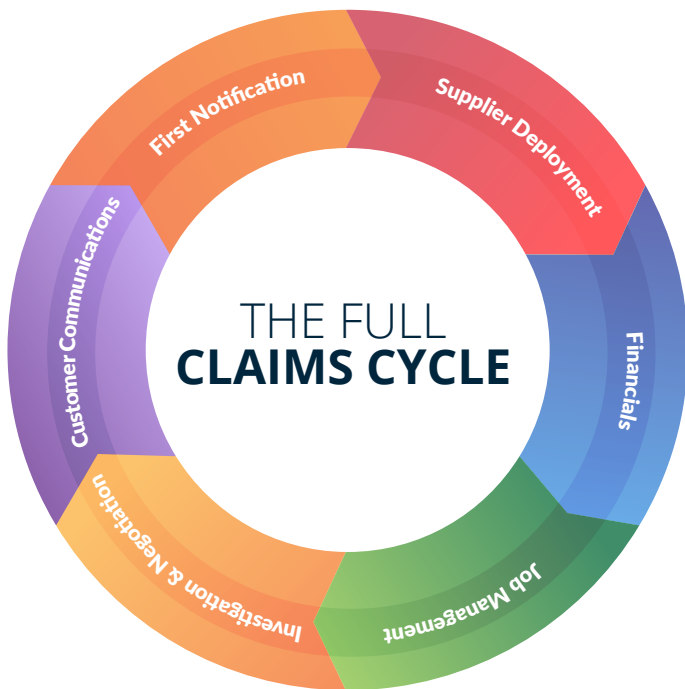
Integrated Workflow and Process Management

ICE solutions include the most comprehensive process optimisation and workflow management rules available.



Full Audit Trail

ICE records every activity on the system records enabling full reporting on activity and the ability to audit at all levels.



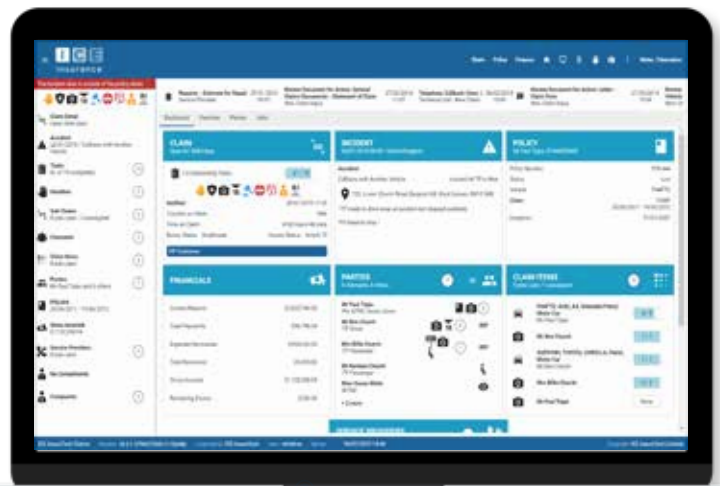
“With ICE Claims, we have a fully integrated system that proactively supports our service delivery through effective workflow management.

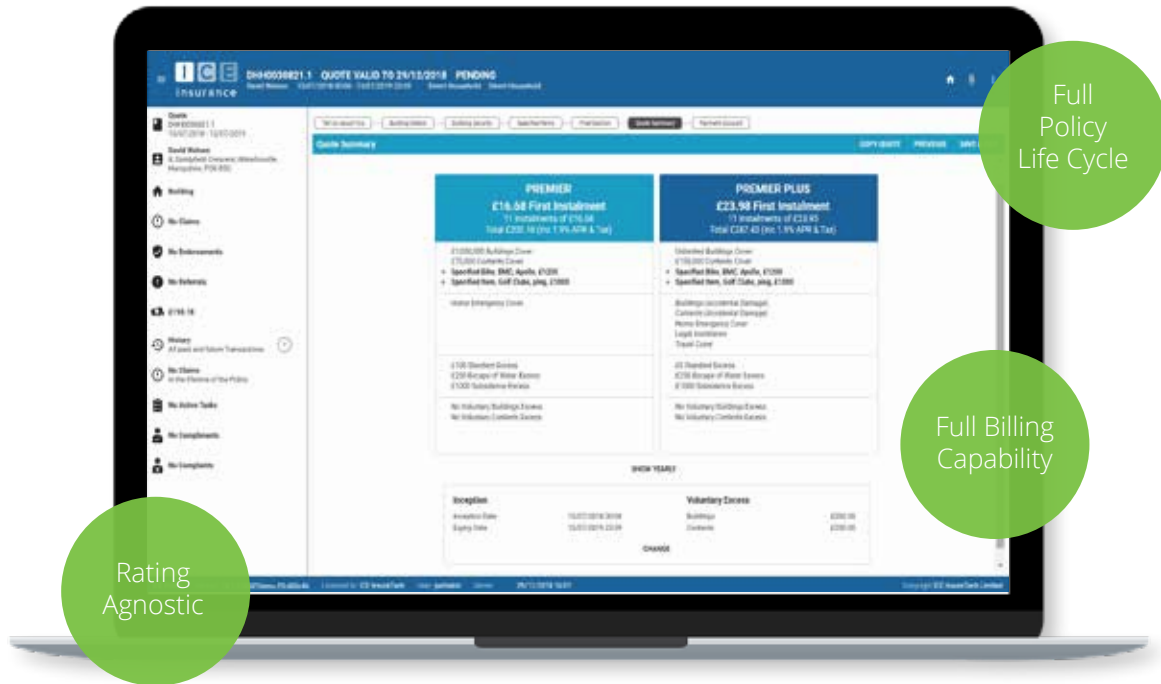
The ability to manage a claim through the full lifecycle within the system delivers clear visibility of progression and ownership.

Ian Thomson,
Head of Accident Management, Zenith

“The ICE Claims implementation phase of our transformation programme has delivered the key criteria to enable us to manage change and reshape our business for the future.”

Jaz Patel, Head of IT, UIA





ICE POLICY

ICE Policy allows insurers to manage policies from quote to issue and renewal. Our policy solution delivers fast implementation and self-sufficiency **enabling businesses to be flexible against market trends.**



Product Build

Configurable inheritance model, product, schemes, questions, ref. data, scripting, rules – no coding.



Quote & Buy Aggregators

Full aggregator support via i-Wonder. Designed to scale x '000,s quotes per hour.



End to End Policy Management

Follow a policy through its complete life cycle from quote to issue to renewal to claim administration.



Integrated Rating & Billing

Flexible rating using any external rating engine, or ICE Rating. A full accounting ledger solution with ICE Billing, fully automating the billing life cycle.



Direct & Intermediated

Designed for Direct and Intermediated business. Open Business API's for omni-channel support.

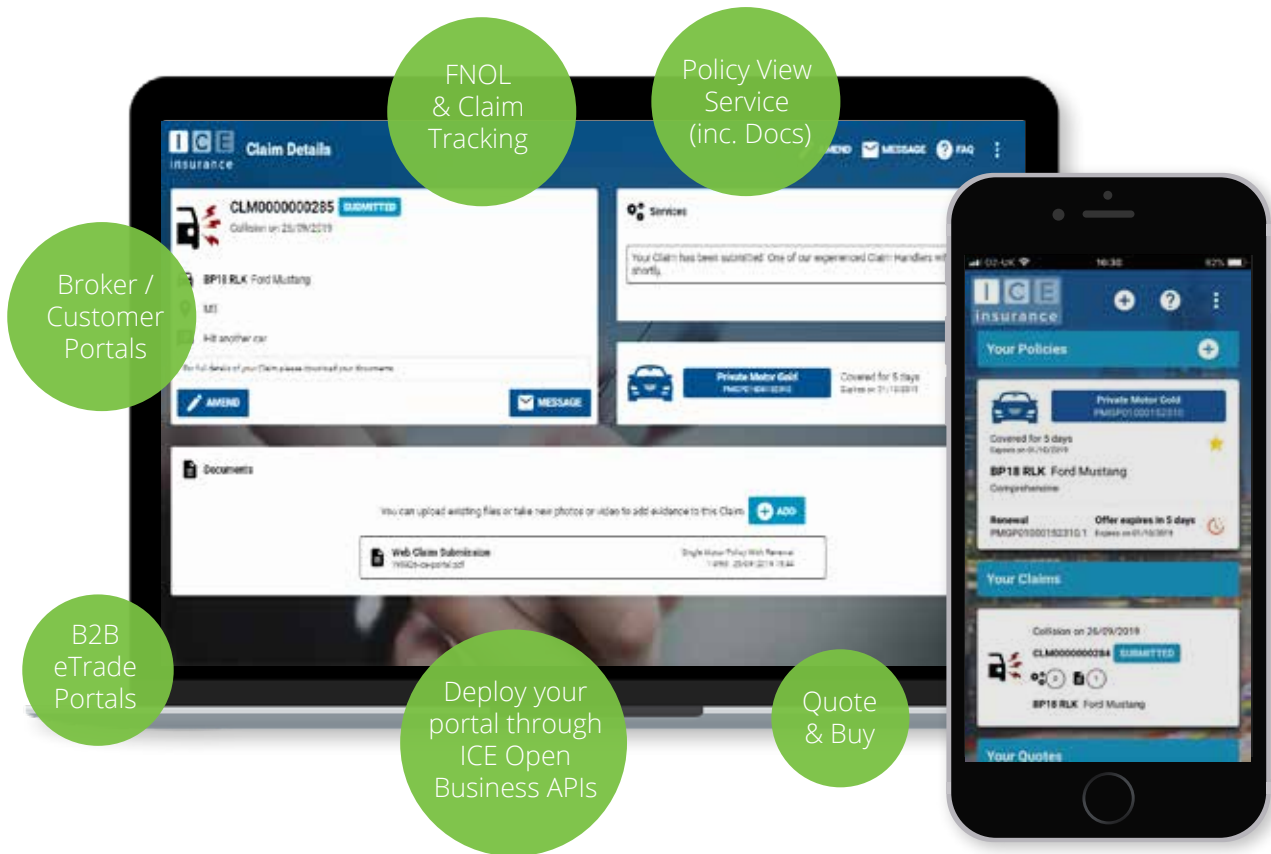


Admin - MTA/Cancellations/Renewals

Full policy admin solution supporting all processes from quote to renewal. User based authority protocols. Designed for data enrichment and integration.

“ICE Policy will let us develop products rapidly to reach and convert more customers and see a strong return on investment. ICE’s extensive motor experience and ready made interfaces have armed us for the challenge of bringing Ticker to market.”

Richard King, CEO Ticker



ICE DIGITAL

ICE Digital is an **advanced, configurable B2B and B2C Digital** platform that **empowers businesses to improve customer satisfaction.**

ICE Digital is an **Open Business APIs** and portal application delivering **seamless integration** into ICE Policy, ICE Claims and other back office systems.



Customise and Configure

Control the user web journey your way and improve customer satisfaction.



Easily Integrated

ICE Digital is integrated into ICE Policy and ICE Claims but can easily be integrated with other back office administration systems.



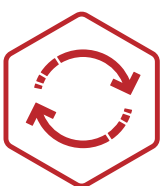
Uncluttered Dashboards

User-friendly screens to encourage productivity.



Scalable

ICE Digital solutions have elastic cloud scalability to manage peak demands using modern technologies.



End to End Policy Management

Full end to end policy functionality achieving customer self-service.



Fully Responsive

ICE Digital solutions are fully responsive across device types, mobile, tablet and desktop.

ICE ANALYTICS

ICE Analytics is a sophisticated analytics tool with proven ETL process that offers a visual representation of your business, including real-time reporting. With business end to end intelligence, ICE Analytics **enables businesses to drill data down and look into the future.**



Powerful Browser-Based Reporting

Comprehensive suite of standard reports. User defined dashboards. Ad hoc reporting and analysis.



ETL

A generic Extractor that will run against any database system and a set of generic components that transforms data into dimensional data mart format.



Power BI - with Mobile Access

Provides powerful mapping, Q&A and visualisation through natural language querying.

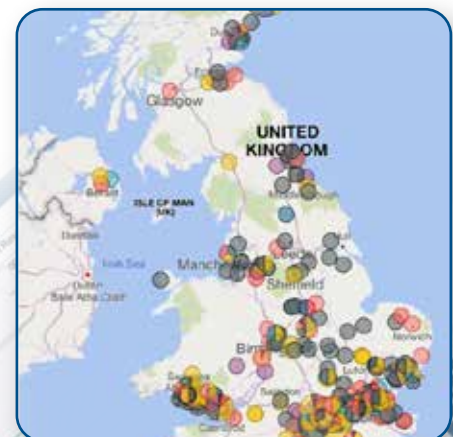


Data Warehouses

The system contains its own data warehouse application and can provide data to other corporate warehouses.

KEY FEATURES

- Availability**
 Real-time operational reporting and/or point in time reporting. Available to internal and external users.
- Consolidated MI & Dashboards**
 Pre-built Policy and Claims reports along with comprehensive live business performance dashboards to monitor SLAs.
- Configuration Based**
 Full configuration capability, including reports, ETL, data warehouses and dashboards.
- Up to the minute business analytics**
- Over 180 pre-built reports**
- Powerful parameters driven to each report**






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Digital Policy and Claims Solutions for Insurers,
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