TIN | THE INSURANCE NETWORK

June 21st 2022 | 155 Bishopsgate, London

TIN tech

Leveraging technology to drive innovation, transform the customer experience and enable digital operations

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Overview

Leveraging technology to drive innovation, transform the customer experience and enable digital operations

TINtech focuses on how you leverage digital technologies, data and analytics to transform business & operating models to deliver competitive advantage both now, and even more so, in the future.

In a turbulent global business and political environment, insurers and brokers are dealing with multiple strategic challenges. Customer expectations around service levels and communications are continually rising, the pressure to reduce operating expenses whilst delivering growth in inflationary times is increasing, and new eco-systems present opportunities to capture market share and enable growth – and threats to market share.

Attend TINtech to hear how industry experts are tackling these and other challenges - and gain the practical insights that will enable your digital strategy to succeed.

- Discover how you successfully drive and enable technology led change in your organisation
- Leverage data, analytics and automation to transform processes and the user experience
- Design and develop digital journeys that delight customers and reduce resolution times …and costs
- Hear from the innovators that will change how you think about insurance in a digital age

Speakers include

Keynote speakers:

Alan Patefield-Smith
Group CIO
Admiral

Steven Zuanella
Group Digital and CIO
Generali

Speakers:

Bob James
Market Transformation Director
Lloyd's

Toby Ducker
Director of Operations
AXIS Capital Holdings

Corinne Pringle
Head of E-trade, Commercial
QBE European Operations

Dr Gemma Whitehouse
Director & CTO
Ingeniva

Simon Buckley
Operations Director
AXA Insurance

Dr Annarita Roscino
Group Claims Data & Insight Leader
Zurich Insurance

TINtech in numbers

250+
senior attendees

only director level delegates in the audience

30+
expert speakers

no press, no transcripts – just honest, open discussion

12+
interactive breakouts

peer learning & benchmarking

BOOK TODAY
Early booking rate only £299 + VAT
(standard rate £499+VAT)

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TINtech 2022

> **The Web as I envisaged it, we have not seen it yet. The future is still so much bigger than the past.**
>
> Tim Berners-Lee,
> Inventor of the World Wide Web

Programme

🕐 08.00 – 08.50 Registration, coffee and networking

🕐 09.00 Introduction by the chair

Keynote presentations, discussion and Q&A

Overcoming operational challenges to build and enable tomorrow's digital insurance business

- Attracting the next generation of people and skills to deliver the digital agenda
- Achieving profitable growth in inflationary times
- Driving or just enabling change? – the role of the CIO in the executive team
- Making key investment decisions on legacy, cloud and partnerships
- Are vendors helping or not?

Alan Patefield-Smith
Group CIO
Admiral

Leveraging technology to drive business and operational advantage

- Driving up the pace of digitisation in insurance organisations
- Creating a digital mindset and culture that can embrace change
- Delivering customer value from increasing volumes and variety of data
- Transforming the legacy estate to increase capabilities and enable innovation

Steven Zuanella
Group Digital and CIO
Generali

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EY Building a better working world

Q&A

🕐 10.30 - 11.00 Coffee & networking in the exhibition area

10.50 – 11.50: Breakouts

Session 1
Digitising the London Market
Modernising traditional processes through FAL & Blueprint II

Sponsored by:
Ui Path

Overcoming the practical challenges to enable a data driven, digital marketplace

- Update on the roadmap and timeline to deliver digital solution for the market
- What are the implications of data standards and the core data record on open market, delegated authority and claims processes?
- Key operational and technological considerations you will need to address in your organisation
- Realising this is just the first step on the digitalisation journey – and acting accordingly

Bob James
Market Transformation Director
Lloyd's

Toby Ducker
Director of Operations
AXIS Capital Holdings

Session 2
SME / Commercial lines
Innovating products, transforming distribution and enabling digital first mindset

Sponsored by:
SAPIENS
Partnering for Success

Effectively using data and technology to deliver transparency, simplicity and flexibility for SME customers

- Leveraging data to understand commercial customer needs and developing the right products and service
- Reassessing traditional distribution channels through a digital mindset
- Linking the organisational culture to improved customer outcomes
- (Re)building trust and transparency between insurer and SMEs - through innovative technology, new products and a customer-centric culture

Corinne Pringle
Head of E-trade, Commercial
QBE European Operations

Simon Buckley
Operations Director
AXA Insurance

Session 3
Personal lines

Enabling digital transformation to meet changing customer expectations

Sponsored by:

salesforce

Leveraging digital to deliver seamless customer journeys, improve retention and realise efficiencies

- Using data driven insights to improve the customer experience and proactively deliver more comprehensive offerings
- Getting self-service and omnichannel right to deliver services when the customer wants them
- Transforming customer engagement through digital tools and customer-centric services
- Building the capabilities to exploit new ecosystems and develop innovative, customizable and connected personal lines products for the future

James Russell
Head of Claims Transformation
Esure

Vicki Heslop
Director of Customer Experience
Covéa Insurance

🕐 11.50 - 12.10 Coffee & networking in the exhibition area

Innovation Stage

Emerging Technologies

Quickfire insights: 10 minute presentation followed by Q&A

10.50	**Integrating emerging technology to meet changing customer expectations** **René Schoenauer,** *Director, Product Marketing, EMEA,* **Guidewire Software**
10.55	**Leveraging the next wave of data and analytics to transform the customer experience** **Constantin Beier**, *Chief Data Officer,* **Aon**
11.10	**IoT, smart devices and synthetic data models – the next generation of insurance risk modelling** **Dr Gemma Whitehouse**, *Director & CTO,* **Ingeniva**
11.25	**Innovations from the next wave of InsurTech partnerships** **Lucy Coutts**, *Transformational Propositions Consultant,* **Allianz Insurance**
11.40	**Demystifying algorithmic underwriting with 3 key principles for success** **David King**, *Founder,* **Artificial Labs**

Sponsored by

G GUIDEWIRE

12.10 – 13.00: Breakouts

Session 4
Enhancing the customer experience
Creating a positive experience at every stage of the customer journey

Sponsored by: **SMART** COMMUNICATIONS™

Session 5
Data & Analytics
Developing a data strategy to enable agile technology architecture and advanced analytics

Sponsored by: **Mindtree** A Larsen & Toubro Group Company

Creating consistent, seamless, omni-channel digital journeys that drive up engagement & improve retention
- Leveraging digital to meet rising customer expectations
- Enabling omni-channel platforms at scale to fuel engagement and brand loyalty
- Effectively using intelligent automation to enable self-service and reduce resolution times
- Using customer insights to delivery additional customer benefits beyond the point of purchase

Tim Buchanan
Group Head of Marketing & Digital
Hiscox

Dave Thompson
Claims Director
Tesco Underwriting

Unlocking the power of data to drive better business and customer outcomes
- Picking the right business and use cases to build momentum around investment in data quality and accessibility
- Key criteria for devising and delivering a successful data strategy that opens up data from across the organisation
- Enriching and manipulating third party data to drive better business outcomes
- Using in depth data for identifying opportunities for new products and to enable innovation

Dr Annarita Roscino
Group Claims Data & Insight Leader
Zurich Insurance

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Session 6
Modernising Core systems and IT infrastructure
Developing platforms to deliver new technology capabilities

Sponsored by: **Charles Taylor**

Tackling legacy systems to enable digital end-to-end processes, reduce costs and increase productivity

- Enabling an agile organisation for efficiency and productivity
- Redeveloping core systems and IT infrastructure that will not be legacy in 5 years' time
- Choosing the right approach; Modernise existing technology, build a propriety system or buy standard software?
- Using low-code or no-code solutions for successful digital transformation

Ibrahim El Moghraby
Director of Transformation and Data, European Operations
QBE

🕐 13:00 – 14:00 Lunch & networking in the Exhibition room

Innovation Stage

AI, the Metaverse and the purpose of insurance

Quickfire insights: 10 minute presentation followed by Q&A

12.10	**CASE STUDY: Transforming the customer experience through AI claims triage and processing** Niels Thoné, *Co-founder and CGO,* **Sprout AI**
12.25	**What's the purpose of purpose? Are you challenging existing organisational thinking to transform your impact on people, planet and profit?** Nick Whitnell, *Founder,* **Daring Works**
12.40	**The metaverse: the implications for insurance and beyond** Rosie Denee, Lloyd's Lab

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14.00 – 15.00: Panel discussion or workshops

Panel discussion

The strategic implications and opportunities of open insurance and new eco-systems

(Re)Building trust, data models and technology infrastructure to enable future business and operating models

The insurance landscape is shifting. Technology and customer data are creating the opportunity to transform traditional insurance products, tailor payment methods and create the ability to engage customers as individuals rather than participants in pooled risks.

Our expert panel will explore the opportunities and threats that open insurance and new eco-systems present, the operational challenges that will need to be overcome to participate in new markets and who will be the winners in this rapidly evolving business environment.

Topics to be covered include:
- Building customer trust that their data will be used in the 'right' way and not as a disadvantage to them
- What is the role of traditional insurance companies in the new eco-system?
- Building technology architecture and an operating model that can 'plug into' new distribution partners
- Building capabilities to integrate new, rich data sets that provide behavioral characteristics to engage customers in totally new ways

Arvinder Mudhar
Chief Information and Digital Officer
Unum

Todd Zino
Chief Product & Technology Officer
By Miles

Roy Jubraj
Chief Strategy & Transformation Officer
esure Group

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❄ snowflake®

Workshop
The role of IT and operations in enabling and driving forward the ESG agenda

- Creating an operating model that will transition to sustainability targets
- Leveraging technology to enable more environmentally friendly operations
- Capturing data to measure and celebrate success
- Developing a mindset around ESG for competitive advantage

Book your place today

Early booking rate only £299 + VAT (standard rate £499 + VAT)

For sponsorship and exhibition enquiries please call Phil Middleton on **020 7631 0034** or email **phil@middleton-burgess.co.uk**

REGISTER NOW

15.20 – 16.20: Breakouts

Session 7
AI & Automation
Moving from automation to AI

Sponsored by: **VERINT**

Session 8
Transforming operations
Harnessing the power of data and technology to achieve operational excellence

Sponsored by: XCEEDANCE

CASE STUDY: Successfully applying automation and AI to improve the user and customer experience

- Conducting an end-to-end process review to establish how processes can be improved
- Overcoming the data challenges to allow automation to be applied
- Moving beyond automation to apply AI that will improve speed and deliver efficiency
- Using A.I and ML to expand the data points used in underwriting to uncover business opportunities, enable predictive analytics and proactive customer engagement

Tom Clay
Chief Data Scientist
Covea Insurance

Improving operational efficiency to deliver greater profitability, enable growth and improve customer service

- Achieving process efficiency and removing valueless complexity through technology
- Creating an integrated operating model with core organisational structures to enable better communication
- Shifting the approach to talent through recruiting and upskilling
- Preparing for the future of insurance operations

David Stewart
Group Chief Operating Officer
Wesleyan Assurance Society

Session 9
Delivering transformational change
Overcoming the cultural and technological challenges to deliver change

Sponsored by:

GENASYS

Key criteria to deliver positive transformational change that improves customer outcomes

- Overcoming legacy mindsets by fostering an environment of collaboration and sharing
- Fostering change using agile principles
- Creating cultural change from a top-down approach
- Designing insurers to be customer-centric through better service and products

Jen Dallas
Head of Digital
RSA Insurance

🕐 16.10 – 16.20 Grab a quick drink from the bar

Innovation Stage

Quickfire insights: 10 minute presentation followed by Q&A

Please contact **Jeremy Burgess** if you have an innovative case study you'd like to share or you'd like to suggest an organisation to participate on the innovation stage.

Contact Jeremy@TIN.events

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G GUIDEWIRE

Insurance 2025: Building new & diverse capabilities for growth and engagement in the digital age
The strategic implications of new digital technologies, data and a changing insurance landscape

The pace and variety of change that insurers and brokers are experiencing is only set to increase as digitisation proliferates across society, customer service expectations rise and organisations look to deliver more efficient operations.

Our expert panel will present their vision of how insurance will develop, the implications for attracting the next generation of talent, and how to leverage technology and data to transform the customer experience.

This panel discussion will explore:
- What are the leadership and organizational mindset qualities needed to succeed in a digital environment?
- Developing an innovative culture that drives continuous improvement and is open to change
- Successfully attracting a diverse workforce that have the skills to solve tomorrow's business challenges
- Overcoming the practical challenges to deliver an excellent digital customer experience

Clare Sampson
Head of Business Process Change
WPA Group

Joanne Wright
Managing Partner, People and Culture Director
Specialist Risk Group

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Luxoft
A DXC Technology Company

🕐 17.00 – 18.00 – drinks reception

Attendee profile

TINtech 2022 is attended by a director level audience from across the insurance industry. The conference focusses on how technology and digital is driving change in operations, underwriting, claims and across the business.

A strict seniority criteria applies. Suppliers cannot attend as delegates and no press are invited. This will ensure you can candidly exchange ideas and benchmark strategy with your peers.

Sponsors

Main sponsor:

EY Building a better working world

We help insurers navigate disruption, manage regulatory change and integrate technology to transform and achieve growth. All sectors face challenges. But, in insurance, the list is especially long. Profound regulatory change. Unprecedented opportunity in emerging markets. Lingering economic uncertainty. Technology-driven disruptions. Rising consumer expectations. Intense cost and competitive pressures. Through our services, we can help you address these issues — and embrace innovation and transformation to improve performance and drive long-term growth.

Our global team of professionals combines industry knowledge and technical experience to help with your most pressing issues. Whether through our tax and audit advice or our innovative advisory services, we help insurers explore M&A strategies, adopt new business models, develop new products, embrace technology, optimize customer experience and address shifting workforces.

For more information **click here**

Innovation sponsor:

GUIDEWIRE Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 450 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.

Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation. For more information, please visit **www.guidewire.com** and follow us on twitter: @Guidewire_PandC

Drinks sponsor:

snowflake The Financial Services Data Cloud brings together Snowflake's platform capabilities, Snowflake- and partner-delivered solutions, and industry-critical datasets to help financial services institutions revolutionise how they use data to drive business growth and deliver better customer experiences.

As customer expectations, regulatory requirements, and data volumes rise, the Financial Services Data Cloud helps organisations accelerate their top-line growth and innovation while mitigating risk. Insurance firms can utilise Snowflake's Financial Services Data Cloud to launch new customer-centric products and services, build fintech platforms of the future, and accelerate their compliance and regulatory compliance.

Snowflake is proud to be working with industry-leading customers like Allianz, AXA, Legal & General, Zurich that are already part of the Financial Services Data Cloud. For more information **click here**

Session sponsors:

Charles Taylor Charles Taylor InsureTech is part of Charles Taylor plc, a leading international provider of professional services to clients across the global insurance market. Charles Taylor employs over 3000 staff in over 100 locations spread across 30 countries in Europe, the Americas, Asia Pacific, the Middle East and Africa.

Charles Taylor provides professional services to insurers, brokers and insurance clients at all stages of the insurance value chain. Its dedicated technology business, Charles Taylor InsureTech, offers software products built in house or that it has acquired.

Charles Taylor InsureTech was established to help insurance businesses drive change through the delivery of technology enabled solutions. Blending our deep knowledge of insurance with leading edge technical expertise, we deliver agile, future-proof solutions to clients worldwide, enabling them to escape their legacy systems and meet the changing expectations of their clients.

For more information **click here**

GENASYS Genasys is a leading insurance technology company which develops and supports world-class software and services. Our product is a full stack, cloud based, modular insurance solution, which can delivered into P&C, Life, Medical and speciality business, like cyber, marine, aviation.

The technology is designed to accommodate Usage Based, On-Demand and Parametric business. Our zero code tools and quick to deploy product distribution technology empowers our clients to drive their businesses.

We believe in providing business solutions, not just software, and therefore we offer flexible commercial models that are designed to support our customer's businesses and product innovation.

For more information **click here**

Luxoft is the analytics and engineering arm of DXC Technology, providing bespoke, end-to-end technology solutions for mission critical systems.

Luxoft is the leader in systems integration for financial services, working with many of the world's most important firms. From the deployment of insurtech applications to bespoke engineering and everything in between, we partner insurance clients to help them achieve their full potential as industry leaders and recognized innovators. For more information **click here**

Mindtree is a global technology consulting and services company, helping enterprises marry scale with agility to achieve competitive advantage. "Born digital," in 1999 and now a Larsen & Toubro Group Company, Mindtree applies its deep domain knowledge to 270 enterprise client engagements to break down silos, make sense of digital complexity and bring new initiatives to market faster.

We enable IT to move at the speed of business, leveraging emerging technologies and the efficiencies of Continuous Delivery to spur business innovation. Operating in 24 countries across the world, we are consistently regarded as one of the best places to work, embodied every day by our winning culture made up of over 23,800 entrepreneurial, collaborative and dedicated "Mindtree Minds." For more information **click here**

Salesforce is the #1 CRM, bringing companies and customers together in the digital age. Salesforce enables companies of every size and industry to take advantage of powerful technologies to connect to their customers in a whole new way. They are coming to us as their trusted advisor, and together we are transforming their businesses around the customer.

Salesforce Customer 360 is our vision for how we help customers with their digital transformations. It's an integrated CRM platform that unites marketing, sales, commerce, service and more to give companies a single source of truth about their customers.

Salesforce will power more than 2 trillion B2B and B2C transactions this year for more than 150,000 companies and millions of Trailblazers--the individuals and their organizations who are using Salesforce to drive innovation, grow their careers, transform their businesses and give back to the community. Salesforce is committed to a set of core values--trust, customer success, innovation, and equality of every human being.

Salesforce is one of the leaders on Fortune's World's Best Workplaces list, and Forbes has ranked the company one of the world's most innovative companies for nine years in a row. For more information **click here**

Sapiens International Corporation empowers insurers to succeed. The company offers digital software platforms, solutions and services for the P&C; life, pension and annuity; reinsurance; financial & compliance; workers' compensation and financial markets. With more than 35 years of delivering to over 500 organizations globally, Sapiens satisfies customers' core, data and digital requirements.

Our portfolio includes policy administration, billing and claims; underwriting, illustration and electronic application; reinsurance; and decision management software. Sapiens' digital suite features customer and agent portals, and an advanced analytics solution. Sapiens' team of over 3,300 operates in North America, the United Kingdom, EMEA and APAC. For more information **click here**

Smart Communications is a leading technology company focused on helping businesses engage in more meaningful customer conversations. Its Conversation Cloud™ platform uniquely delivers personalised, omnichannel conversations across the entire customer experience, empowering companies to succeed in today's digital-focused, customer-driven world while also simplifying processes and operating more efficiently.

Smart Communications is headquartered in the UK and serves more than 650 customers from offices located across North America, Europe, and Asia Pacific. Smart Communications' Conversation Cloud platform includes the enterprise-scale customer communications management (CCM) power of SmartCOMM™, forms transformation capabilities made possible by SmartIQ™ and the trade documentation expertise of SmartDX™ In 2021, the company acquired Assentis, a leading European software solutions provider specializing in customer communications management (CCM) with a focus on the financial services industry.

For more information **click here**

UiPath has a vision to deliver the Fully Automated Enterprise, one where companies use automation to unlock their greatest potential.

Only UiPath offers an end-to-end platform for automation, combining the leading Robotic Process Automation (RPA) solution with a full suite of capabilities that enable every organization to scale digital business operations at unprecedented speed.

For more information **click here**

Verint is "The Customer Engagement Company." We help organisations simplify and modernise the way they engage customers through their contact center, branch, back office and marketing departments.

Our market-leading broad portfolio of cloud and hybrid solutions is designed with the latest artificial intelligence and advanced analytics technologies to deliver greater automation and shared intelligence that drives real business impact.

Verint is your partner to make customer engagement a strategic advantage and a strong competitive differentiator for your organisation. With over two decades of experience helping more than 10,000 organisations worldwide create lasting value, we're a global leader in customer engagement. For more information **click here**

Xceedance is a global provider of consulting and managed services, technology, analytics and data sciences to re/insurance organisations. As a key capability unit within Xceedance, the technology and core systems team builds direct distribution platforms, rating and pricing engines and policy and claims management systems.

Xceedance insurance technology experts assist clients with application and product development, data warehousing, and testing, application maintenance and IT infrastructure support for proprietary, legacy or new systems.

Our team has developed complete platforms, helped create blockchain solutions, and digitised processes that deliver enhanced customer service, improve decision making and fuel the growth of our clients. For more information **click here**

Exhibitors

Our team of experts with in-depth, practical business and technology experience works with insurance companies, managing agents, MGAs, brokers and the entire value chain in the London market. We focus on the end customer experience and the best technology and architecture fit for each client's specific purpose.

Our team consists of Analysts, Developers, Testers, Project Managers and Product Owners. Customers either ask us to augment their teams or run end-to-end projects.

In our previous roles the Acini team has worked with many different international insurers (in the USA, UK, Germany, Italy, Poland, Belgium as well as London Market / specialty carriers) where we honed our insurance specifics skills and capabilities. We ran and were responsible for various projects including business transformations, policy admin/billing/ claims platforms replacement, digital portals, integrations, reconciliations, reporting and London Market messaging.

Our name Acini comes from Latin word acinus which means 'berry' or 'cluster of cells': Acini is about many independent teams or team members working together to bring more value for our customers. It also stands for our approach that everyone can make a decision as long as one can take responsibility for it, and symbolises our trust in the network effect.

For more information **click here**

AuraQ provide innovative, bespoke technology solutions for the global insurance and financial services markets. Supporting insurers who aspire to differentiate themselves in a rapidly evolving marketplace, our mission is to enable our clients' digital vision, helping them achieve the most efficient and effective ways of working.

We help redefine the customer experience while also automating insurance workflows and facilitating the modernisation and integration of legacy systems. AuraQ has worked with a host of leading UK insurers.

Our market-leading solutions are built on agile low-code technology which accelerates the digital transformation journey, supports future growth and is proven to rapidly provide considerable value to the business.

For more information visit **www.auraq.com** or read our case study showcasing just one example of where we have transformed an insurance business with an industry-leading digital application.

DOCOsoft is an innovative developer of technology solutions for the global insurance and financial services markets. With over 15 years' experience, the company's pedigree is well established in the UK and our software is widely used in the London Insurance market, where we provide highly-effective Claims, Document Management and connectivity solutions.

Many of the leading London Market Insurance companies rely on DOCOsoft for their Claims Management and the product is closely integrated into the infrastructure that supports the London and international insurance market.

DOCOsoft Claims support regulatory compliance with minimum claims standards, helps increase throughput, reduces duplication of effort, and supports faster reporting all in a controlled process framework. For more information **click here**

Dun & Bradstreet, a leading global provider of business decisioning data and analytics, enables companies around the world to improve their business performance. Dun & Bradstreet's Data Cloud fuels solutions and delivers insights that empower customers to accelerate revenue, lower cost, mitigate risk, and transform their businesses. Since 1841, companies of every size have relied on Dun & Bradstreet to help them manage risk and reveal opportunity.

For more information **click here**

GFT is driving the digital transformation of the world's leading companies in the financial and insurance sectors, offering strong consulting and development skills across pioneering technologies, such as cloud engineering, artificial intelligence, mainframe modernisation, blockchain and the Internet of Things.

Currently leading one of the largest Guidewire cloud implementations, with six centres of Guidewire specialisation worldwide and three Guidewire innovation awards, GFT is the natural choice for help in taking Guidewire to the cloud. Customer satisfaction is our priority; our experience and bespoke tooling ensure the success of your cloud transformation. Located in more than 15 countries, GFT employs 9,000 people.

For more information **click here**

ICE InsureTech is an insurance software business providing award-winning Policy Administration and Claims Management solutions. The key components – ICE Policy, ICE Claims, ICE Billing, ICE Digital, ICE Analytics - collectively cover the entire journey of an insurance customer.

The components are completely flexible, so you can pick and choose which services to implement.

We work with Insurers/MGAs, Start-ups/Disruptors, TPAs and Claims Management companies. Our ICE solutions enable successful implementations in weeks not years, are cloud native by design, open business APIs, no code configuration, and are proven, scalable and robust.

The ICE solution is fully IoT enabled, covering all lines of business, including connected car/telematics/property, across both personal and commercial insurance.

For more information **click here**

quadient

Quadient helps companies deliver meaningful interactions with current and future customers. A leading and publicly listed company, the Quadient portfolio of CXM technology enables organizations to transform the experiences for their customers through timely, optimized, contextual, highly individualized, and accurate communications for all channels. Our solutions bring together and activate the entire organization in the name of customer experience, through better collaboration, visibility into, and orchestration of the customer journey.

Quadient supports thousands of clients and partners worldwide in the banking, financial services, insurance, and service provider industries in their quest to achieve customer experience excellence via mobile, digital, social media and print technologies. For more information **click here**

Quantexa

Quantexa is a contextual decision intelligence software and solutions company that empowers organizations to make faster, more trusted operational decisions at scale. It connects billions of data records to provide a single, enterprise view of data, enriched with the network of relevant, real-world relationships.

Quantexa is a global business with offices in London, New York, Boston, Brussels, Toronto, Singapore, Melbourne and Sydney. For more information **click here**

socotra

Socotra is bringing transparency and accessibility to insurance technology. With Socotra's modern core platform, global insurers and MGA insurtechs can accelerate product development, reduce maintenance costs, and improve customer experiences.

Socotra provides open APIs, a product-agnostic data model, and out-of-the-box capabilities to manage the entire policy lifecycle, making insurance innovation faster, easier, and more affordable.

For more information **click here**

Softelligence

Founded in 2006, Softelligence enables organisations in the Insurance and Banking industries to accelerate data-driven growth with next generation InsurTech through automation, AI and machine learning.

We have extensive industry knowledge and a broad expertise in digital projects covering paperless quote and bind flows, automation of the claims process through AI, fraud detection using machine learning algorithms across personal and commercial lines, corporate and specialty.

From data to insights with compelling dashboards, from manual processes and forms to pure digital customer journeys, Softelligence is the partner of choice for many Top-Tier Insurers and Banks in Europe and North-America.
For more information **click here**

sollers CONSULTING

Sollers Consulting is an international business advisory and software implementation specialist supporting the financial industry in business transformations. Sollers Consulting Teams have supported over 80 financial groups in enhancing their digital capabilities. Among the companies partnering with Sollers Consulting are Allianz, Axa, LV=, Beazley, BNP Paribas Cardif, Basler, Generali, Zurich, Santander Consumer Bank, ING and many more including a large group of managing agents at Lloyd's.

Sollers Consulting specialises in IT systems, helping insurers, banks and leasing companies to transform and adapt to new technologies. The company offers RIFE, a digital platform designed for the needs of the insurance industry. Sollers Consulting cooperates with more than 15 technology providers such as Guidewire Software, TIA Technology, Fadata, Oracle, AWS or Microsoft.

Over 600 business and IT specialists from Warsaw, Lublin, Poznan, Cologne, Paris and Tokyo are helping financial institutions in Great Britain, Germany, Poland, Scandinavia and many other countries to reap the benefits of digitalisation.
For more information **click here**

SS&C

SS&C Technologies is a leading provider of mission critical, cloud-based software available via a flexible, on-demand delivery model that helps insurance companies operate better, faster, and more efficiently.

Founded in 1986, the company is home to 22,000+ employees across 150 office locations in 35 countries globally. With 18,000+ clients across spanning the financial services and health industries, customer needs and requirements are always at the forefront of our strategy.

Built on SS&C's reputation as an end-to-end solutions provider, SS&C Intelligent Automation Solutions delivers a unified suite of technologies – from an award-winning digital workflow solution and AI-driven document automation technology – to accelerate straight-through processing in complex, highly regulated environments such as insurance, banking, financial services, and health.

For more information **click here**

The Insurance Charities – your dedicated industry charity Each year we help hundreds of current and former insurance employees and their families in times of need. We can help with one-off payments, such as household repairs, provide on-going financial help and give practical support to those with health, money, and housing concerns.

Working throughout the UK and Ireland, we gave out over £912k in 2020/2021. We understand adversity can affect anyone and turn their life upside down. We want to make sure no insurance employee in need of our help misses out. For more information **click here**

tiw TIW are market leaders in Content, Document Management, Workflow and Business Consultancy who specialise in the Global and Lloyd's Insurance markets. TIW's solutions work across your whole technology and business ecosystem. TIW will be launching our latest application, Spinnii, at the TINtech London Market 2022. Share your content online securely anywhere in the world on any device.

Advanced yet easy to use, Spinnii takes connectivity and integration to a new level in the management and sharing of all your sensitive content. Spinnii is the perfect Content Sharing Portal for financial services: built with regulatory requirements in mind, your content is safe and secure.

We look forward to welcoming you to our stand, where we will be happy to provide you with a demonstration and to offer you a FREE trial of Spinnii. Use the form below to ask us how we could help you accelerate your digital transformation. TIW: changing the face and pace of Insurance. For more information **click here**

Verisk From February 2022 Sequel has changed its name to Verisk for an integrated future and to further enhance our position as a leading insurance and reinsurance software specialist. As part of a global organisation that is synonymous with industry innovation and driven by leading experts in their field, we collectively have a strong track record for delivering successful transformation programmes for underwriters, brokers and MGAs within the Lloyd's, companies and international insurance/reinsurance sector.

As Verisk Specialty Business Solutions, we continue to invest heavily in product evolution, working closely with our clients on a growing range of class-leading, end-to-end solutions within the Sequel product range – We strive to continually enhance client experiences and better inform risk decisions. For more information **click here**

Vitesse Vitesse is a fintech company that provides international payment services and treasury management solutions to insurance companies and corporates through a dual-regulated globally-distributed payment network. With a single integration, businesses gain access to domestic routing, leveraging lower payment costs and delivering payments seamlessly.

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WCL Web Connectivity Limited (WCL), a Zywave company, is software business based in London that improves the flow of business in (re)insurance markets worldwide.

Brokers, insurers, reinsurers and service providers all rely on our range of technologies to transform their business processes and improve workflows.

WCL supports the entire insurance lifecycle:
* Placing (including Whitespace, PPL and SDC integrations)
* Accounting and Settlement (EBOT messaging – both Bureau and Non-Bureau)
* Claims (ECOT and Writeback)

We automate the electronic transfer of data and documents between brokers and carriers, thereby improving client service, increasing process efficiency and reducing cost and are the World's largest processor of ACORD GRLC Messages.

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