

# TIN tech

## LONDON MARKET

Driving innovation, delivering successful change and enabling the digital marketplace

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# Overview

## Digital tools combined with better use of data, analytics and AI are reshaping the London market.

Organisations are starting to realise tangible business value from new ways of working, yet many leaders are still grappling with legacy constraints, cultural barriers and uncertainty about where investment will deliver meaningful returns.

TINtech London Market is designed to cut through the noise. The event focuses on the practical steps needed to deliver technology, operational and cultural change that enables client-centric models, more efficient processes and sustainable innovation.

### Discover how to:

- **Overcome** the operational and cultural challenges to successfully deliver transformational change
- **Cut through** the AI hype with London market specific case studies
- **Surface actionable insights**, streamline operations and improve decision making through data and analytics

[Find out more](#)



**Speakers including:**



**Bent Isachsen**

*Chief Operating Officer  
Hamilton Managing  
Agency*



**Carys Lawton Bryce**

*Chief Operating Officer  
Markel*



**Justin Albert**

*International Chief  
Operating Officer  
The Hartford*



**Marek Shafer**

*Chief Executive Officer  
Vave*



**John Enright**

*Chief Operating Officer  
Berkeley Specialty  
London*



**Dale Routledge**

*Head of Underwriting  
Products  
Apollo*



**Christian Kitchen**

*CIO - UK  
Marsh McLennan*



**Anita Woods**

*Director of Product  
Ki Insurance*



**Krishnan Ethirajan**

*Chief Digital & AI Officer  
Mosaic Insurance*



**Noon Ali**

*Head of Digital UK & Europe  
Lockton*



**Anna Ekstrom**

*D&O Underwriting Manager  
Ryan Specialty*



**Simon Squires**

*Head of Market  
Transformation, UK & Lloyd's  
AXA XL*



**James Wright**

*Head of Digital  
Underwriting  
Beazley*



**Temi Onanuga**

*Group Head of IT  
Aventum Group*



**Callum Alexander**

*Director of Delegated  
Authority  
Lloyd's*



**Dan Prince**

*Chief Executive Officer  
Augmented UW*

**Book today**

**£599 + VAT**



# Programme

08.00 – 09.00 **Registration, coffee and networking**

09.00 – 10.20 **Keynote panel**

## Reimagining London: the opportunities and implications of a connected London market

**How technology, AI and ecosystem integration are reshaping traditional systems and processes**

- Overcoming the longstanding trade offs between accuracy, efficiency and customer service by using automation, workflow integration and AI
- Discover how a connected ecosystem can replace today's manual handoffs with real time data exchange between brokers, carriers and TPAs
- Exploring the rise of AI enabled claims and underwriting teams, and how autonomous agents will support rather than replace human decision making
- Rethinking Lloyd's role as the market moves towards direct integration, shared data flows and a decentralised model for premium and claims processing

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**Christian Kitchen**

*CIO - UK  
Marsh McLennan*



**Reno Daigle**

*CIO & Head of Business  
Transformation  
CNA Hardy*



**Ibrahim El Moghraby**

*Chief Transformation Officer  
QBE Insurance*



**Jamie McDonnell**

*Director London Market  
Guidewire*

10:20-10:50 **Coffee and networking in the exhibition area**

Find out more



10:50 – 11:50 Delegates choose to attend one of the following breakout sessions

## Scaling data and analytics across the organisation

Overcoming the practical challenges to deliver a data driven organisation



**Natalie Botha**

Head of Systems & Data Analytics  
Marsh Specialty

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## Transforming the London market operating model

Applying digital capabilities and better data use to simplify workflows and reduce complexity



**Terry Calthorpe**

Operations Director  
Gallagher Re



**Lewis Gibbons**

Head of UK Operations  
Miller Insurance Services LLP

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## Reshaping facilitation through digital

Redefining roles, relationships and operating models in the London market



**Bent Isachsen**

Chief Operating Officer  
Hamilton Managing Agency



**Susan Andrew**

Operations Director  
Brit Insurance

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## Realising the potential of agentic AI

Overcoming the process, data and cultural challenges



**Karthik Srinivas**

Head of Data & AI Governance  
MS Amlin



**Nicholas Robert**

Head of Data Science & AI Delivery  
AXIS Capital

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11:45 Coffee and networking in the exhibition area

Find out more



12:05 – 13:00 Delegates choose to attend one of the following breakout sessions

## Transforming legacy systems

Successfully modernising core systems in a rapidly evolving technology landscape



**Amit Dixit**

*Head of Transformation  
Sompo*



**Alan Marshall**

*VP Chief Technology  
Officer  
Arch Insurance*

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## Real time trading in the London market

Grasping the opportunities of real time, digital connectivity



**Simon Squires**

*Head of Market  
Transformation,  
UK & Lloyd's  
AXA XL*



**Jason Bissessur**

*Carrier Engagement  
Lead  
Marsh*

## Enabling algorithmic underwriting

Overcoming the operational challenges to enable tomorrow's smart lead & follow markets



**Dale Routledge**

*Head of Underwriting  
Products  
Apollo*



**Dan Prince**

*Chief Executive Officer  
Augmented UW*

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## Book today

Early booking rate  
£299 + VAT

(standard rate £599 + VAT)

13:00 Lunch & networking in the exhibition area

Find out more



## Reinventing London market business and operating models

### How AI, data and digital innovation are redefining value, culture and execution in specialty insurance

The London market is at a turning point. Digital transformation, AI and changing customer expectations are challenging long-established models and creating opportunities for those ready to rethink how value is delivered. This session explores how carriers and brokers are reinventing business and operating models, what this means for an organisation's skills, culture and technology and how to ensure you're ready to compete in a data-driven market.

Our expert panel will discuss how they are reshaping underwriting, operations and client engagement, and what it takes to turn strategy into action in complex insurance organisations.

#### Key themes to be discussed include:

- The forces disrupting the London market and driving reinvention
- How AI and data are enabling new business and operating models
- Redefining leadership roles in a digital, data-enabled organisation
- Building the culture, skills and capabilities for future success

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**Justin Albert**

*International Chief  
Operating Officer  
The Hartford*



**James Wright**

*Head of Digital Underwriting  
Beazley*



**Carys Lawton Bryce**

*Chief Operating Officer  
Markel*



**Marek Shafer**

*Chief Executive Officer  
Vave*



*Panel facilitated by*

**Anthony Joseph**

*Partner, Insurance Consulting  
PwC*

15:00 - 15:20 Coffee and networking in the exhibition area

Find out more



15:20 – 16:10 Delegates choose to attend one of the following interactive workshops

## Achieving operational efficiency

Tackling the data, technology and culture challenges to transform the operating model



**John Enright**

*Chief Operating Officer  
Berkeley Specialty  
London*



**Temi Onanuga**

*Group Head of IT  
Aventum Group*

## AI powered use cases

Discover key insights to move beyond automation and successfully deploy AI



**Monika Deleka**

*Lead Data Scientist  
Hiscox*



**Anna Slodka-Turner**

*Global Leader Risk &  
Quant Solutions  
Evalueserve*



**Penney Frohling**

*Head of AI  
Aviva*



**Anna Ekström**

*D&O Underwriting  
Manager  
Ryan Specialty*

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**EVALUESERVE**

## Delivering an effective data strategy

Turning your data strategy into a competitive weapon



**Jason Gunter**

*Head of Data  
Operations  
Carbon Underwriting*



**Joe Scarborough**

*GBC Head of  
Data and Insights  
Aon*

Sponsored by  
**Software**

## Digitising Delegated Authority

Streamlining workflows and unlocking efficiencies



**Callum Alexander**

*Director of Delegated  
Authority  
Lloyd's*

**Book today**

£599 + VAT

16:10 Grab a quick drink

Find out more



## Winning in the next five years

### Navigating the forces that will reshape trading, data use and decision making

The London market is entering a period of rapid transformation as organisations work to modernise processes, reduce legacy complexity and adopt real time digital connectivity. Digital trading, structured data flows, predictive analytics and automated workflows will continue to gain momentum across underwriting, claims and operations, placing pressure on traditional systems, processes and technologies.

The challenge is to plot a strategic course that harnesses the power of data analytics and new digital tools to drive efficiency, improve client service and build sustainable competitive advantage.

Our expert panel will share their vision for a future London market, the challenges that need to be overcome and the opportunities for those that deliver an effective strategy.

#### Topics to be discussed include:

- How to overcome governance, cultural resistance and legacy complexity to build consistent data driven operations
- The role of real time digital connectivity in transforming placement, improving accuracy and reducing friction across the value chain
- How brokers and underwriters can scale predictive analytics and automated workflows to support faster, more confident decision making
- The strategic capabilities needed for 2030 including skills, data foundations and operating models to remain relevant in a fast moving and AI enabled world



**Ian Fantozzi**

*Group Chief Operating Officer  
QBE*



**Chris Read**

*Chief Operating Officer  
AXA XL*



**Anita Woods**

*Director of Product  
Ki Insurance*



**Krishnan Ethirajan**

*Chief Digital & AI Officer  
Mosaic Insurance*



# Book your place today

£599 + VAT

For **sponsorship and exhibition enquiries** please call Phil Middleton on **020 7631 0034** or email **phil@TIN.events**

Find out more



### Main sponsor



Guidewire is the platform general insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a

cloud service. More than 540 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.

[Find out more](#) 

### Session sponsor



Sollers Consulting is an international operational advisory and software integrator. Established in 2000, the company supports insurers, banks, and leasing firms in business transformations and adapting to modern technologies.

[Find out more](#) 

### Session sponsor



hyperexponential provide the leading pricing and underwriting platform for the global commercial P&C

insurance market, powering AI-assisted decisions from triage, to pricing, to portfolio optimization. The hx platform enables insurers, reinsurers, and MGAs to reduce time-to-quote, iterate on rating models faster, improve loss ratios and write a more profitable book.

[Find out more](#) 

### Panel sponsor



At PwC, our purpose is to build trust in society and solve important problems. With a team of over 16,900 Insurance professionals globally, we work with the world's leading insurers from strategy to execution across technology, regulation, customer experience, productivity, workforce and more.

We understand the forces reshaping insurance: evolving customer demands, advancing technology, sustainability requirements and ecosystem collaboration. We help transform these industry shifts into unique advantages that strengthen your market position.

[Find out more](#) 

### Session sponsor



Insurers today operate in a fast-changing risk landscape with new and evolving risks. Underwriting teams need to work smarter and act quickly to differentiate. But commercial and specialty risks are complex, and it takes time to wrangle vast amounts of data into good shape and analyse risk expertly.

That's why we created Send Underwriting Workbench: a single platform supporting the underwriting process from submission to bind, and beyond. A single platform for managing new business, renewals and endorsements. A one-stop desktop for underwriters – data, documentation, decision points all in one place.

[Find out more](#) 

### Session sponsor



hyperexponential provide the leading pricing and underwriting platform for the global commercial P&C insurance market, powering AI-assisted decisions from triage, to pricing, to portfolio optimization. The hx platform enables insurers, reinsurers, and MGAs to reduce time-to-quote, iterate on rating models faster, improve loss ratios and write a more profitable book.

[Find out more](#) 

### Session sponsor



#### ADROSONIC

Insurers today navigate a fast-evolving risk landscape where data is the true competitive edge. Yet, fragmented systems often restrict visibility and slow decisions.

ADROSONIC transforms scattered data into structured intelligence through its Data Engineering and Analytics expertise — building unified, scalable ecosystems that turn complexity into clarity and create the foundation for trustworthy AI. Because innovation matters little unless it scales with your business and meets the needs of your customers.

Backed by our ethos of “Driven by Care, Defined by Innovation”, ADROSONIC connects disparate data sources and ensures quality to accelerate digital transformation.

[Find out more](#)

### Session sponsor



Unipro is a bespoke software studio that creates custom solutions to solve the most complex digital transformation challenges, giving our clients unparalleled control and lasting

commercial advantage. We're an inquisitive team driven to understand and overcome challenging issues - like tackling legacy systems and fragmented operations. We create applications to significantly automate and enhance your core workflows, with embedded agentic AI agents, if required, giving you the ultimate strategic advantage and control of your digital future.

[Find out more](#)

### Session sponsor



#### newgen

Newgen is the leading provider of an AI-first unified digital transformation platform with native process automation, content services, customer engagement, and AI/ML capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries, Newgen unlocks simple with speed and agility.

[Find out more](#)

### Session sponsor



#### outsystems

OutSystems is the leading AI-powered low-code platform that insurance leaders trust to build, secure, and evolve mission-critical applications and agentic systems. In an industry navigating rapid digital transformation and the demand for operational efficiency, OutSystems offers a proven path to innovation without the compromises of rigid off-the-shelf software.

We empower insurers to modernise legacy core systems and launch high-performance solutions, such as automated broker portals and claims management tools, up to 10x faster than traditional development. Our platform is purpose-built for the Agentic AI era, providing a secure, governed environment to deploy intelligent agents that orchestrate complex workflows and enhance human-AI collaboration.

[Find out more](#)

### Workshop sponsor

## Softwire

Softwire is a technology transformation consultancy shaping the future of insurance through modern digital, data and AI capabilities. They help insurers update core systems, strengthen their data foundations, and design solutions that improve customer experience and operational performance.

Their work enables organisations to compete, adapt and grow with cloud-first, well-supported technology. We work extensively in the insurance sector, delivering impactful outcomes for clients such as RSA, DLG, and Tokio Marine.

[Find out more](#)

### Exhibitor

## ACINI

ACINI's team of experts, with in-depth, practical business and technology experience, works with insurance companies, managing agents, MGAs, brokers and the entire value chain in the London market. They focus on the end customer experience, and the best technology and architecture fit for each client's specific purpose.

[Find out more](#)

### Exhibitor

## ACORD

ACORD Solutions Group delivers end-to-end, enterprise-class solutions to optimize the cost, speed, and accuracy of consistent data exchange. We are uniquely positioned to provide insurance solutions which increase the value of data and connect all stakeholders, regardless of size, geography, or legacy constraints.

[Find out more](#)

### Exhibitor

## tiw

TIW Group provides Integrated Digital Solutions and Consultancy for the Global Insurance Industry.

Our secure digital solutions help Brokers, Carriers, MGAs and Third Parties comply with regulatory requirements and ensure data and document integrity in a collaborative world.

[Find out more](#)

### Coffee sponsor

## Alpha

Alpha Insurance is a global boutique consultancy, part of Alpha FMC, which specializes in the General and Specialty Insurance industries. We help our clients across Property & Casualty, Life & Annuities, Health, Reinsurance, and Broking to realize their business goals through operations and technology transformation, across the value chain.

[Find out more](#)

### Exhibitor

## WCL

WCL have been the best of breed provider of ACORD messaging, globally and across the (Re)Insurance value chain, since 2003, and have existing partner relationships with many of the largest global Carriers and Brokers in the market. They are a key contributor and enabler of Global market modernisation programs such as Blueprint 2 and Ruschlikon.

[Find out more](#)

### Exhibitor

## CenataSure

CenataSure is a single source, multi-tenancy, fully cloud-based ceded reinsurance platform, it directly addresses the complex challenges facing insurers when managing their outwards reinsurance requirements.

[Find out more](#)

### Exhibitor

## DOCOSOFT

DOCOSOFT's claims management systems are tailor-made for the Lloyd's and London market. They seamlessly integrate with market infrastructure like LIRMA, ECF2 Writeback, IMR and GEMINI, and with SCM and PAS software, bringing together policy data, claims, transactions, documents, diaries and approvals in a unified compliant platform.

[Find out more](#)

### Exhibitor

 **Process360** Process360 provides AI-powered Delegated Authority and Bordereaux Management solutions for the London Market. We help you automate processes, enhance compliance, reduce errors and strengthen relationships between Managing Agents, Coverholders, DCAs, and Brokers. Trusted since 2017, our clients rely on us to streamline operations and drive efficiency.

[Find out more](#)

### Exhibitor

 **Websure** Websure is a highly flexible and innovative Enterprise Insurance administration solution that has been steadily building an enviable reputation and a growing Client Base of over 30 companies, and is now in use in the UK, Europe, US and Asia. No more fitting your business to your IT system, Websure fits to your business.

[Find out more](#)

### Exhibitor

 **IMAGINERA** Imaginera builds next-generation underwriting systems that empower insurance, reinsurance, ILS and broker teams through the creative application of technology.

[Find out more](#)

### Exhibitor

 **unitary** Unitary helps companies automate repetitive manual work with zero engineering effort, process changes, or upfront costs. We partner with brokers, MGAs, and insurance carriers to streamline operations, reduce costs, improve customer satisfaction, and build the foundation for scalable growth without additional headcount.

[Find out more](#)

### Exhibitor

 **ACORD Solutions Group** ACORD Solutions Group delivers end-to-end, enterprise-class solutions to optimize the cost, speed, and accuracy of consistent data exchange. We are uniquely positioned to provide insurance solutions which increase the value of data and connect all stakeholders, regardless of size, geography, or legacy constraints.

[Find out more](#)

### Exhibitor

 **NORIS** At Noria, we have a deep understanding of Marine and Energy and other specialty lines. We also have an innovative, modern SAAS end-to-end insurance solutions tailored for Marine & Energy carriers, captives and specialty lines practitioners.

[Find out more](#)

### Exhibitor

 **Novidea** Novidea is the leading Insurtech provider of a cloud-native, data-driven, insurance broking and MGA platform. Specialising in Lloyd's and The London Market, Novidea's API-first software platform enables brokers and MGAs to modernise and manage the entire customer journey, and drive growth across the insurance distribution lifecycle.

[Find out more](#)

### Exhibitor

 **AuraQ** AuraQ delivers bespoke technology solutions tailored specifically for the insurance industry, empowering insurers to stand out in an increasingly competitive and regulated market. With over 30 years of experience, our expert professional services team partners with insurance organisations to support their digital strategies, drive operational efficiency, and meet evolving customer expectations.

[Find out more](#)

**Exhibitor**

 Delivering change and transformation at pace can be a challenge. Advancements in technology, escalating costs, and knowledge leaks can impact an organisation's ability to deliver. Grayce can help. With over a decade's experience developing and deploying high-performing talent, Grayce delivers a low-risk and scalable solution and enables long-term capability build.

[Find out more](#) 

**Exhibitor**

 Insurity is a leading provider of cloud-based insurance software and analytics for MGAs, syndicates, and brokers. With over 20 years' experience working with the London Market, Insurity is trusted by 12 of the top 15 Lloyd's managing agencies and has over 40 London Market clients leveraging its best-in-class digital solutions.

[Find out more](#) 

**Exhibitor**

 Mphasis applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C = X2C2TM = 1) digital experience to clients and their end customers.

[Find out more](#) 

### Exhibitor

**CAPCO** Capco, a Wipro company, is a global technology and management consultancy specializing in driving digital transformation in the financial services and energy industries. With a growing client portfolio comprising of over 100 global organizations, Capco operates at the intersection of business and technology.

[Find out more](#)

### AWS Zone Exhibitor



**newgen** Newgen is the leading provider of an AI-first unified digital transformation platform with native process automation, content services, customer engagement, and AI/ML capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business solutions.

[Find out more](#)

### AWS Zone Exhibitor



**GitLab** GitLab is the most comprehensive AI-powered DevSecOps platform for software innovation. GitLab enables organizations to increase developer productivity, improve operational efficiency, reduce security and compliance risk, and accelerate digital transformation.

[Find out more](#)

### AWS Zone Exhibitor



**Future Processing** At Future Processing, we serve as your trusted technology consultancy and delivery partner, experienced in Specialty, Marine and other lines of insurance. Our team of engineers and consultants excels in swiftly identifying your unique business challenges, culminating in the delivery of high-quality of digital solutions.

[Find out more](#)

### AWS Zone Exhibitor



**DataArt** DataArt is a global software engineering & consulting firm, specialising in data, analytics, and AI with deep expertise across financial services including insurance, reinsurance, banking, capital markets, investment management, and payments. With more than 6,000 consultants worldwide and decades of experience delivering complex projects.

[Find out more](#)

### AWS Zone Exhibitor



**aws** Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster

[Find out more](#)

### AWS Zone Exhibitor



**V7 Go** is a next-gen document automation platform designed to cut time lost on repetitive back-office tasks, reliably and at scale. In a low-code environment, it's already increasing the productivity of processing slips, SOVs, reports, and claims documents by 35%.

[Find out more](#)

## Book your place today

### Practitioners:

£599 +VAT

For **sponsorship and exhibition enquiries** please call Phil Middleton on **020 7631 0034** or email **phil@TIN.events**

Register now



## How to register

Choose one of 3 easy ways to register



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Email: [bookings@TIN.events](mailto:bookings@TIN.events)



020 7079 0270

On receipt of your registration we will send you an email confirmation. Payment can be made by BACS or we accept:



VISA



Closer to 3rd February we will send through a map & directions to the venue.