6th February 2024 | 155 Bishopsgate, London

TINtech

LONDON MARKET

Driving innovation, delivering successful change and enabling the digital marketplace

MAIN SPONSOR:



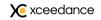
SESSION SPONSORS:











EXHIBITORS:

































Overview

The last 12 months has seen a step change in the development of digital technologies and data and analytics, providing opportunities to rethink traditional processes, streamline London market operations and deliver an improved client experience.

The race to deliver tomorrow's operating and business models has already begun – the challenge is how you deliver your technology strategy and build digital capabilities to deliver profitable growth, attract future talent and achieve sustainable competitive advantage.

TINtech London Market focuses on how you can successfully deliver technology, operational and cultural change that enables client-centric business and operating models, supports new systems & processes, and drives innovation.

Unlock key insights from market leaders who are navigating the same challenges you face, hear case studies from those at the cutting edge of technology innovation, and benchmark and discuss strategic solutions with your peers.

Discover how to:

- Overcome the operational and cultural challenges to successfully deliver transformational change
- Cut through the Al hype with London market specific case studies
- Ensure you're ready for the Blueprint Two phase one adoption deadline in July 2024
- Surface actionable insights, streamline operations and improve decision making through data and analytics





Speakers include

KEYNOTE SPEAKERS:



Pamela Thomson-Hall CEO International WTW



lan Fantozzi Chief Executive Officer Beazley Digital

EXPERT SPEAKERS INCLUDE:



Carys Lawton-Bryce Chief Operating Officer Markel International



Noon Ali Head of Digital UK & Ireland Lockton



Daniel PrinceChief Executive Officer **Rethink Underwriting**



Carol Baker
Head of Digital Strategy
Liberty Specialty
Markets



Tia Cheang
Director of IT, Data &
Information Services
(UK & EMEA)
Gallagher



Darren Sharp *Group CIO* **Tokio Marine Kiln**

Programme

Ø 08.00 – 09.00: Registration, coffee and networking

09.00: Keynote presentation

A broker perspective – adapting to strategic change



Pamela Thomson-Hall CEO International WTW Leveraging digital and data to transform client experience, relationships & the value chain





lan Fantozzi Chief Executive Officer Beazley Digital

Sponsored by



FOLLOWED BY DISCUSSION AND Q&A





BREAKOUT SESSIONS

Ø 10.50 – 11.50: Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

SESSION 1

Market modernisation: Blueprint Two

Being ready for phase one adoption



Bob James
Chief Operations
Officer
Lloyd's of London

SESSION 2

FOR FULL

DETAILS

Enabling a digital client experience

Leveraging digital to transform client experience



Akash Bharadia Customer Experience & Digital Transformation Lead AXIS Capital



Tom Squires
Head of Digital Trading
AEGIS London

SESSION 3

FOR FULL

DETAILS

Data & analytics

Harnessing their power for automation, standardisation and real-time insights



Enrico Alessandri Systems & Process Expert Swiss Re

HERE

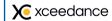
FOR FULL

DETAILS



Marion Shaw Head of Data & Analytics Chaucer

Sponsored by



Innovation Stage

Quickfire insights: 10min presentations followed by 5mins Q&A



Eddie Longworth Founder & Director JEL Consulting



Ben Bolton Founder & MD Gracechurch Consulting



Hélène Stanway Innovation and London Market Expert



Gary Burke Global Transformational Change Advisor and Author

FOLLOWED BY ROUNDTABLE DISCUSSION AND BENCHMARKING

20 11.50: Coffee and networking in the exhibition

BREAKOUT SESSIONS

2.10 – 13.00: Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

HERE





Innovation Stage

Emerging Technologies

Please contact Jeremy Burgess if you have an innovative case study you'd like to share or you'd like to suggest an organisation to participate on the Innovation Stage.

Contact: Jeremy@TIN.events

BOOK **TODAY**

Introductory rate only £199 + VAT

(full price £599+VAT)

FOLLOWED BY ROUNDTABLE DISCUSSION AND BENCHMARKING

13.00: Lunch and networking in the exhibition

1400 - 1500

Panel discussion, or Discussion Pods or one-2-one meetings

Successfully delivering transformational change

Overcoming the operational barriers and cultural inertia to effectively deliver change

The London market is changing at pace driven by technology innovations, rising client expectations, a changing risk landscape and the imperative to deliver process efficiencies.



The challenge of delivering change in complex organisations is multi-faceted, ever-evolving, and often exacerbated by the extended value chain in the London market.

Our expert panel will share insights into the transformational changes they are leading within their organisations, and how they are prioritising investment decisions and tackling the operational and cultural challenges to enable effective delivery.



Carys Lawton-Bryce Chief Operatina Officer Markel International



Christian Kitchen **Travelers Europe**



Darren Sharp Group CIO Tokio Marine Kiln



Kanak Tripathi Head of Transformation Swiss Re Solutions



Nidhi Howell IT Director Marsh

FOLLOWED BY Q&A

15.00: Coffee & networking in the exhibition area

ALSO HAPPENING AT 2PM

NEW Discussion Pods (25mins)

Round table, focused discussion pods of up to 8 delegates.

Through facilitated Q&A and open discussion each pod will deep dive into a specific topic allowing for benchmarking and ideation.

Topics to be discussed are:



ESG in Insurance

Overcoming the operational challenges to meet and exceed ambitions



Al governance and ethics

Ensuring your initiatives have the checks and balances for success and avoid unintended consequences



Cyber security

Are you ready for the next series of cyber attacks

ALSO HAPPENING AT 2PM

One-2-one meetings

Take part in one 2 one meetings facilitated by the Brella app



BREAKOUT SESSIONS

15.20 – 16.10: Delegates choose to attend one of the following 3 sessions

SESSION 7 Transforming FOR FULL DETAILS broker operations The implications & opportunities of digital for broker systems, processes and technology **Peter Howard** Head of Change WTW Ketan Motwani **Chief Operating** Officer - Global **Broking Centre** Aon Sponsored by





distriBind

AXA XL

Sponsored by



FOLLOWED BY ROUNDTABLE DISCUSSION AND BENCHMARKING

16.10 – 16.20: Grab a quick drink

Novidea

2 16.30 – 17.15: Closing panel discussion

The London Insurance Market 2028

The strategic implications of new digital technologies, data and a changing insurance landscape



It's undeniable that change in the London market is gathering pace as organisations strive for ever more efficient and client centric operating models whilst meeting the needs of a changing risk landscape. However, how will these changes impact organisations, and what will be the best approach to maximise the opportunities and minimise the threats?

Our expert panel will explore the strategic opportunities available to London market brokers and underwriters, and how they are leveraging technology and data to be ready for the market of the future.



Carol Baker Head of Digital Strategy **Liberty Specialty Markets**



Noon Ali Head of Digital UK & Ireland Lockton



Claire Holland Head of Operations **AXIS Capital**



Daniel Prince Chief Executive Officer **Rethink Underwriting**



FOLLOWED BY Q&A



17.15 - 18.30: drinks reception



Main sponsor

MAIN SPONSOR



Guidewire is the platform P&C insurers trust GUIDEWIRE

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver

our platform as a cloud service. More than 540 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.



FOR MORE INFORMATION CLICK HERE







Sponsors

SESSION SPONSORS



distriBind uses Machine Learning and Automation to cure the Insurance industry of its spreadsheet addiction. distriBind's smart ingestion allows data to be processed in any format including real-time APIs as well as excel, PDF and XML and provides detailed validation, reconciliation and verification of risk, premium and claim data. Carriers, Agents, Brokers and TPAs can all benefit from distriBind's ability to deliver huge automation gains and incredible data visibility.

Our solution can help Insurers meet immediate challenges & longer-term goals. Insurers will be able to access real time data and insights from sale to claim, and instead of spending 45 minutes manually pre-processing spreadsheets now is reduced to zero. In terms of reporting, our platform produces regulatory reports automatically by enabling insurers identify compliance issues faster and ensuring data visibility.

FOR MORE INFORMATION CLICK HERE

Novidea

Novidea is the leading Insurtech provider of a cloud-native, data-driven insurance management system. Using an open API architecture, Novidea's software platform enables brokers, agents, MGAs, and carriers to modernise and manage the customer insurance journey, end-to-end, and drive growth across the entire insurance distribution lifecycle.

The Novidea platform, built on Salesforce, provides a complete ecosystem spanning every aspect of an insurance business. including a 360-degree view of the customer, and all stakeholders, enabling full integration between customer-facing policy transactions and the middle and back offices, Brokers, agencies, and MGAs extract more value from their customer and policy data with actionable intelligence from any device, anywhere. Novidea supports more than 100 customers across 22 countries.

FOR MORE INFORMATION CLICK HERE



Insurers today operate in a fast-changing risk landscape with new and evolving risks. Underwriting teams need to work smarter and act quickly to differentiate. But commercial and specialty risks are complex, and it takes time to wrangle vast amounts of data into good shape and analyse risk expertly.

That's why we created Send Underwriting Workbench: a single platform supporting the underwriting process from submission to bind, and beyond.

A single platform for managing new business, renewals and endorsements. A one-stop desktop for underwriters – data, documentation, decision points all in one place. Advanced automation to optimise processes and ingest & enrich data while removing process waste. Send customers report 50% reduction in processing time and 30% more time to focus on core work.

FOR MORE INFORMATION CLICK HERE



With over four decades of experience in working with insurers globally. TCS delivers solutions and services to help

insurers meet rising customer and agent expectations, address non-traditional competitors, manage low investment yields, and drive growth in emerging global markets.

TCS has built an unmatched track record in enabling insurers transform, enhance business agility, improve operational efficiencies and increase customer engagement, while ensuring regulatory compliance, 7 of the 10 world's largest insurers and over a hundred insurers globally partner with TCS.

Our state-of-the-art innovation labs and global solution centers, and cutting edge solutions and technologies set clients apart from their competitors. We leverage the combined expertise of our industry trained and certified (LOMA, LIMRA, CPCU and so on) consultants to support the entire value chain for Life, Annuities and Pensions, Property and Casualty, Health, Commercial and Reinsurance companies.

FOR MORE INFORMATION CLICK HERE

X xceedance Xceedance provides strategic operations support, technology,

and data services to drive efficiencies for insurance organisations worldwide. The company helps insurers launch products, implement intelligent technology, deploy advanced analytics, and achieve business process optimisation.

Our insurance technology experts assist clients with application and product development, data warehousing, testing, application maintenance, and IT infrastructure support for proprietary, legacy, or new systems.

FOR MORE INFORMATION CLICK HERE

EXHIBITORS





































Book your place today

Introductory rate only £199 + VAT

(standard rate £599 + VAT)

Please note only industry practitioners* can register as delegates: Suppliers cannot attend as delegates.

For sponsorship and exhibition enquiries please call Phil Middleton on **020 7631 0034** or email **phil@TIN.events**

*Actively working for an insurer, broker or loss/claims adjuster.

REGISTER NOW

How to register

Choose one of 3 easy ways to register

- www.TINtech-London-Market.co.uk
- Email: bookings@TIN.events
- **②** 020 7079 0270

On receipt of your registration we will send you an email confirmation. Payment can be made by BACS or we accept:



VISA







Closer to 6th February we will send through a map & directions to the venue

 $The Insurance \, Network \, Limited, \, Springfield \, House, \, Maidstone, \, Kent, \, ME14 \, 2LP. \, Company \, Number; \, 05250150 \, VAT \, registration \, number: \, 848636973 \, Me14 \, Number \, Numbe$