Data Jam

Exploring the implications and opportunities of data, analytics, AI and automation in the insurance sector

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cdo hub.

Overview

Data is the raw ingredient, currency and enabler of digital transformation in insurance. It powers better customer experiences, boosts efficiency, accelerates time to market, and offers the most critical competitive edge. Simply put, the quality, accessibility, and adaptability of your data will make or break your digital future.

At Data Jam, we dive deep into how and where data can be harnessed - from ensuring accuracy at ingestion to applying advanced AI algorithms that transform underwriting and operational processes. Expect discussions on every aspect of data's impact on the insurance value chain and lifecycle, and how it can take the customer experience to the next level and deliver operational efficiencies.

With top-tier attendees and speaker perspectives from all insurance sectors, this event is your chance to unlock the true potential of data in your organisation.

Book today
Introductory rate only £249 + VAT

(standard rate £599 + VAT)

Book your place now ▶

Key themes to be covered include:

✔ **AI and automation** Explore the role of AI in transforming underwriting, claims, customer service and risk assessment

✔ **Data management** Uncover best practices in data ingestion, accuracy, governance, and accessibility to enhance decision-making and ensure regulatory compliance

✔ **Innovations & emerging technologies** Discover how cutting-edge technologies are unlocking the potential of data to reshape insurance products and services

✔ **Ecosystems and partnerships** Leverage strategic alliances to drive innovation and build a more agile, customer-focused insurance value chain

✔ **Customer experience & engagement** Benchmark data strategies for enhancing customer touchpoints, personalisation and self-service through data-driven insights and marketing automation

✔ **Operational efficiency** Achieve cost savings and operational excellence with AI and automation across claims processing, underwriting, and policy administration

November 28th 2024 | London

Dan Robertson
Chief Data Officer
BUPA

Saki Thethi
Head of Data
Ascot

Mike Downing
Chief Technology Officer
WPA

Dario Morelli
Head of Advanced Analytics & Artificial Intelligence (EU D&A)
Admiral

Marion Shaw
Head of Data & Analytics
Chaucer

Ashok Krishnan
Chief Innovation, Data & Analytics Officer
AXA XL

Cali Wood
Head of Data Culture & Capability
AXA Insurance

Banu Munnangi
Lead Data Scientist - Portfolio Steering and Management, Credit & Surety
Swiss Re

Nikolina Glamoclija
Head of Strategic Products & Customer Propositions
Allianz

Chris Pearce
Chief Data Officer
esure

Kanika Chaganty
Chief Data Officer
Brit Insurance

Helen Rogers
Head of Claims Digital Experience
Zurich Insurance

Alistair Mathie
Chief Data Officer
NFU Mutual

Lynn Pope
Director of Technology
Wesleyan

Hayley Spink
Chief Operating Officer
Apollo

Tim Yorke
Group Transformation Director
Benefact Group

Accelerating business value through data - how to architect for innovation

Setting out the right framework, architecture & operating model to accelerate the delivery of business value

Dan Robertson
Chief Data Officer
BUPA

- BUPA's vision, mission and culture to enable strategic change through data

- Translating business vision into data strategy

- Enabling an agile and innovative operating model

- Delivering quick wins whilst establishing a strategic architecture

- Using data to make people healthier

A scene-setting keynote exploring some of the key themes of the day from one of the market's most experienced CDOs

Book your place now ▶

Choose one of the following breakout sessions or discussion pods:

■ General Insurance   ■ Life & Health   ■ London Market   ■ Reinsurance   ■ Cross Sector

Panel discussion

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DQPro

Developing an effective London market data strategy

The imperative of data quality to improve London market underwriting

Saki Thethi
Head of Data
Ascot

Mythili Krishnaraj
Former Head of Data and Operations Strategy

Chris Payne
Partner
EY

Best practice brainstorm

Sponsored by

kainos

Data readiness for Generative AI

Overcoming the operational and cultural challenges to leverage and exploit GenAI

Banu Munnangi
Lead Data Scientist - Portfolio Steering and Management, Credit & Surety
Swiss Re Speaker

Case studies & round table discussion

Rethinking the customer experience

Leveraging AI to enable better interactions with customers

Nikolina Glamoclija
Head of Strategic Products & Customer Propositions
Allianz

Chris Pearce
Chief Data Officer
esure

Exclusive CDO workshop

Sponsored by

cynozure.

CDO Hub Event

CDO simulation: Navigating leadership challenges

In this energetic, vendor-free conversation, you'll be presented with common leadership scenarios and challenges that Chief Data Officers in insurance face and tasked with navigating them successfully.

Kanika Chaganty
Chief Data Officer
Brit Insurance

Lou Hutchins
Director of Data Culture & Literacy
Cynozure

Morning continues

Deep Dive

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Softwire

Practical Data Mesh

Implementing federated data management in the insurance industry

Jonathon Artus
Client Director
Softwire

Discussion pod (max 8 people)

Leveraging AI to transform the claims customer experience

Helen Rogers
Head of Claims Digital Experience
Zurich Insurance

Discussion pod (max 8 people)

The future of SME distribution through advanced analytics and GenAI

Rajasree Variyar
Head of Platforms & Propositions
Aon

10.45 –11.10 Coffee and networking in the exhibition area

Book your place now ▶

Data Jam

Choose one of the following breakout sessions or discussion pods:

■ General Insurance ■ Life & Health ■ London Market ■ Reinsurance ■ Cross Sector

Deep dive

Integrating and enriching 3rd party data across the organisation

Achieving data accuracy, quality and scalability

Lynn Pope
Director of Technology
Wesleyan

Swarnava Ghosh
Head of Insurance Analytics
EXL, EMEA

Kav Benepal
Senior Manager, Technical Pricing
Markel International

Strategic exploration

Transforming operations

Delivering operational efficiencies & improving customer service through data, automation and AI

Tim Yorke
Group Transformation Director
Benefact Group

Mike Downing
Chief Technology Officer
WPA Speaker

Chaucer

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m Swiss Re
Reinsurance Solutions

Case studies & round table discussion

Enabling a data driven, London Market operating model

Embedding data and analytics at the core of all processes

Hayley Spink
Chief Operating Officer
Apollo

Bent Isachsen
Chief Operating Officer
Hamilton

Paloma Quiroga
Global Head of Risk Consulting and Analytics
Swiss Re

Workshop

Sponsored by

cynozure.

Uncover high-value AI use cases for your business

Guided by the expert team at Cynozure, this hands-on workshop will give you a framework to uncover and articulate your leading use cases for AI and GenAI and prioritise them based on the potential value to your specific organisation. Walk away with ideas for your next prototypes or proof of concept and strategies to secure buy-in and investment from your leadership.

Tom Spencer
Director of Customer Data Sciences
Aviva

Morning continues

Choose one of the following breakout sessions or discussion pods:

■ General Insurance   ■ Life & Health   ■ London Market   ■ Reinsurance   ■ Cross Sector

DataJam

Discussion pod (max 8 people)

Cultivating a data-centric culture in insurance

Cali Wood
Head of Data Culture & Capability
AXA Insurance

Discussion pod (max 8 people)

The impact of data and analytics on MGAs

Lauren Stables
Head of Digital Trading
Aurora

12:10 -12:25 Coffee and networking in the exhibition area

Book your place now ▶

Finding meaning in data: why your data is not giving you the outcomes you need

How the collection and ontology of data frames the outcomes you'll get

Tony Fish
Author of **Decision Making in Uncertain Times**

- What is data?
- The philosophy of quantum risk
- What questions should we be asking which we didn't know we had to ask?

The session is followed by in depth workshops and round table discussion led by Tony (maximum 6 per session

13:00 - 14:00 Lunch, networking and one-2-one meetings

Book your place now ▶

Choose one of the following breakout sessions or discussion pods:

■ General Insurance   ■ Life & Health   ■ London Market   ■ Reinsurance   ■ Cross Sector

DataJam

Best practice & benchmarking

Data standards & governance

Leveraging commercial value whilst achieving regulatory compliance

Anil Kumar
Head of Data Standards & Data Ingestion
AIG

Alex Edwards
Principal Data Modeler
Tokio Marine Kiln

Case study

Ensuring AI success and mitigating bias

Uncover best practice to successfully deliver change

Ashok Krishnan
Chief Innovation, Data & Analytics Officer
AXA XL

Case studies & round table discussion

Enabling digital underwriting

Leveraging data and analytics in real-time to improve underwriting performance

Allan Strange
Head of Underwriting & Analytics
Sophir MGA Ltd

Simon Buckley
Director of Transformation & Change
AXA

Workshop

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Optimising portfolio management in the London market

Building digital competencies to enable advanced analytics tools and a data first culture

Harnessing the power of data and analytics to support more effective portfolio management in a complex and changing risk environment

Pascal Daniel Nef
Head Risk Consulting and Analytics EMEA
Swiss Re

Afternoon continues

Choose one of the following breakout sessions or discussion pods:

🟧 General Insurance   🟪 Life & Health   🟩 London Market   🟦 Reinsurance   🟨 Cross Sector

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Benchmarking workshop (max 8 people)

Transforming traditional reinsurance modelling and mapping using AI technologies

Paulo Cuomo
Executive Director
Gallagher Re

Discussion pod (max 8 people)

Applications of AI to improve underwriting performance in Specialty Lines

Elliot Arazi
Business Innovation Architect
Inigo

Technology showcase (max 8 people)

Applications of AI to improve claims performance in Specialty Lines

Pardeep Bassi
Global Proposition Leader - Data Science
WTW

15:00-15:30 Coffee and networking in the exhibition area

Book your place now ▶

3 panel discussions exploring the future of data, analytics and AI

Bridging the cultural gap between data scientists, technologists and business leaders to improve business performance

Improving understanding and collaboration between technical data teams, technologists and business leaders to deliver better business outcomes.

Kanika Chaganty
Chief Data Officer
Brit Insurance

Nina Monckton
Head of Data
Inigo

Alistair Mathie
Chief Data Officer
NFU Mutual

Eco-systems in action – how AI will supercharge the network of interconnected entities

By embracing digital ecosystems, insurers and brokers can foster innovation, improve efficiency, and better meet the needs of customers in an increasingly digital and interconnected world. The challenge is how to ensure your organisation is ready to 'plug' into these rapidly developing digital platforms?

The challenge is how to ensure your organisation is ready to 'plug' into these rapidly developing digital platforms.

Abdul Malique
Chief Data Officer
IQUW

James Russell
Former Claims Transformation Director
Esure

Dario Morelli
Head of Advanced Analytics & Artificial Intelligence (EU D&A)
Admiral

Panel discussions exploring the future of data, analytics and AI continued

The future of digital follow in the London market

The lead/follow market is rapidly evolving. New technology capabilities allow for the ingestion of real-time data, enhanced automation and the adoption of AI to enable automated follow business and operating models.

However, how will this market develop, what are the skills and capabilities required to deliver sustainable competitive advantage, and what are the risks?

Clyde Bernstein
Global Digital Placement Platform Leader
Aon Speaker

Farris Salah
Head of Smart Follow
Apollo Underwriting

Ben Steele
Head of Data & Analytics
BMS Group

17:20 onwards **Drinks and DJs**

Join us in the exhibition area for drinks, live DJs and more networking!

Book your place now ▶

Workshop Sponsor

Softwire

Softwire is a leading digital technology consultancy, based in the UK. We combine software engineering, design and innovation, data engineering, and generative AI capabilities to build cutting edge products and services for our clients. We work extensively in the insurance sector, delivering impactful outcomes for clients such as RSA, Zurich, and MS Amlin. We've worked across digital web journeys, back-end data services, underwriting, and actuarial functions, deploying teams of exceptional individuals to solve your most urgent and challenging problems. We also work for household names in other sectors including the BBC, LNER, Starling Bank, and a variety of government departments.

Operating from four offices in London, Cambridge, Manchester, and Bucharest, Softwire employs over 350 talented engineers and designers. We're renowned for our workplace culture and were named the "Best Large Company to Work for in the UK" in 2023, reflecting our commitment to employee well-being and a positive work environment. Central to Softwire's ethos are values of quality, trust, empathy, and a people-first approach, fostering respect and collaboration to ensure that our clients succeed with their digital projects.

FOR MORE INFORMATION **CLICK HERE**

Workshop Sponsor

cynozure.

Cynozure is a leading data, analytics and AI company that helps organisations to reach their data potential.They work with clients in insurance and cross-industry on data and AI strategy, data management, data architecture and engineering, analytics and AI, data culture and literacy, and change management and leadership.

The company was named one of The Sunday Times' fastest-growing private companies in 2022 and 2023 and named the Best Place to Work in Data by DataIQ in 2023.

FOR MORE INFORMATION **CLICK HERE**

Exhibitor

ACINI

Our team of experts with in-depth, practical business and technology experience works with insurance companies, managing agents, MGAs, brokers and the entire value chain in the London market. We focus on the end customer experience and the best technology and architecture fit for each client's specific purpose.

Our team consists of Analysts, Developers, Testers, Project Managers and Product Owners. Customers either ask us to augment their teams or run end-to-end projects.

In our previous roles the Acini team has worked with many different international insurers (in the USA, UK, Germany, Italy, Poland, Belgium as well as London Market / specialty carriers) where we honed our insurance specifics skills and capabilities. We ran and were responsible for various projects including business transformations, policy admin/billing/claims platforms replacement, digital portals, integrations, reconciliations, reporting and London Market messaging.

Our name Acini comes from Latin word acinus which means 'berry' or 'cluster of cells': Acini is about many independent teams or team members working together to bring more value for our customers. It also stands for our approach that everyone can make a decision as long as one can take responsibility for it, and symbolises our trust in the network effect.

FOR MORE INFORMATION **CLICK HERE**

Exhibitor

FOLIO

Folio Group is a Consulting, Advisory and Technology Business focussed purely on Insurance, our Industry consultants have over 100 years of experience in the global Insurance space, all have held senior leadership roles across Operations, Underwriting, Data Technology, and Innovation. We thrive in helping people and businesses Explore, Create & Build a new future in insurance.

FOR MORE INFORMATION **CLICK HERE**

Exhibitor

Phinsys has developed a platform of intelligent finance automation tools designed to enhance insurance companies' financial accounting, regulatory reporting, and analytical processes. The company aims to create efficiencies for its clients through modern, robust software and exceptional service. This approach facilitates increased automated processing and result production, while simultaneously reducing operating costs and operational risks by eliminating duplicated efforts and manual processing.

Our products include:
- TANDEM: Insurance data warehouse and close management solution.
- RAPPORT: Business rules calculation and allocation engine for tasks such as the earning of premium, IBNR calculation and financial forecasting.
- POSTBOX: Supports the processing and posting of accounting journals to any general ledger system.
- COMPLY: Adapts to evolving regulatory requirements including the automation of regulatory returns.
- INFORM: Visualises data progression and facilitates the analysis of management to statutory to regulatory figures.

Phinsys processes over £13billion in premiums within the Lloyd's market. Partnering with over 30 insurers globally, with many clients in the US and Bermuda including admitted / non-admitted entities, mutuals, MGAs and reinsurers.

FOR MORE INFORMATION **CLICK HERE**

Exhibitor

Insurity is a leading provider of cloud-based insurance software and analytics for MGAs, syndicates, and brokers. With over 20 years' experience working with the London Market, Insurity is trusted by 12 of the top 15 London managing agencies and has over 40 London Market clients leveraging its best-in-class digital solutions.

With unrivalled industry experience and robust analytics offerings, Insurity is uniquely positioned to deliver exceptional value, empowering clients to focus on their core businesses, optimise their operations, and provide superior policyholder experiences. Insurity is a portfolio company of GI Partners and TA Associates

FOR MORE INFORMATION **CLICK HERE**

Supported by

The CDO Hub is a vibrant community led by data leaders shaping the future of businesses. It's more than just a network; it's a movement. An exclusive collective of Chief Data Officers and data strategists who believe in the transformative power of data in business. Members are committed to sharing best practices, elevating each other and redefining data leadership in a safe space.

FOR MORE INFORMATION **CLICK HERE**

Book your place now ▶

Book your place today

Practitioners:

Introductory rate only £249 + VAT

(standard rate £599 + VAT)

Suppliers:

Introductory rate £499 + VAT

(standard rate £999 + VAT)

For sponsorship and exhibition enquiries please call Phil Middleton on **020 7631 0034** or email **phil@TIN.events**

Register now ▶

How to register

Choose one of 3 easy ways to register

🏠 **www.Data-Jam.co.uk**

📧 **Email: bookings@TIN.events**

📞 **020 7079 0270**

On receipt of your registration we will send you an email confirmation. Payment can be made by BACS or we accept:

On receipt of your registration we will send you an email confirmation.

Closer to 28th November we will send through a map & directions to the venue