

TIN tech

Enabling digital | Leveraging technology | Driving innovation

Keynote speakers



Richard Watson
Futurologist, Writer & Scenario Thinker
Now and Next



Blair Turnbull
MD, Digital & Retail,
UK & International
Aviva



Heather Smith
Chief Customer
Officer
LV=



Tim Yorke
Transformation
Director
AXA



Steven Zuanello
Group Chief
Digital Officer
RSA Insurance
Group



Gero Gunkel
Group AI Lead
Zurich
Insurance



Michael Gould
Chief Operating
Officer
Talbot
Underwriting



Michael Natusch
Global Head
of Artificial
Intelligence
Prudential plc



James Russell
Transformation
Programme
Director
Aviva



Mark Cliff
Executive
Chairman
Brightside
Group

Case studies and expert perspectives include

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Workshop Sponsors

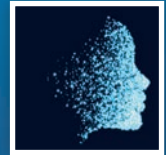
Exhibitors



Driving profitable innovation, enabling digital transformation and leveraging the next wave of AI and machine learning

Digital is now integral to every element of the insurance value chain, and shapes everything from strategy and organisational structures to operations and culture. An effective technology strategy must now deliver the agility to enable digital, embrace innovation and realise the potentially game changing benefits of technologies like AI, machine learning and Blockchain.

Attend the sector's leading technology strategy event to discover how technology supports and enables effective business processes, drives up customer value and creates sustainable competitive advantage.



Join over 350 industry peers to:

- ▶ Ensure your digital transformation strategy delivers
- ▶ Explore the challenges of implementing intelligent automation, AI and machine learning
- ▶ Create a 'digital culture' that drives profitable innovation
- ▶ Assess the next wave of disruptive digital technologies and their impact on the traditional linear insurance value chain
- ▶ Discuss future claims, underwriting and distribution models

Programme

🕒 9.00 Keynote Presentations

Mega trends and technologies: the implications for society, risks and business

- ▶ The potential for social-economic disruption in the near future and the implications for insurance
- ▶ What's driving these changes, what are the risks and how are other sectors responding?
- ▶ The implications of increased computer power, robotics, AI and machine learning for society & business
- ▶ Successfully preparing for and managing change in the digital, hyper-connected age



Richard Watson
Futurologist, Writer & Scenario Thinker
Now and Next

Reimagining insurance: how digital is reshaping insurance markets and collapsing the value chain

- ▶ How digital is fundamentally changing how insurance is produced and experienced by customers
- ▶ The opportunities of next generation data analytics to provide actionable insight and insurance products tailored to individual customer needs
- ▶ Using automation to improve operational efficiency and customer service
- ▶ The role of AI in risk selection, pricing and claims - creating effective partnerships to drive innovation



Blair Turnbull
MD, Digital & Retail, UK & International
Aviva viva



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first 100 places only
(full price £499 + VAT)



Amidst a sea of mediocre conferences, TINtech distinguishes itself by attracting strong speakers to debate challenging topics with a large and insurance savvy audience.”

Paul Umpelby, JLT Specialty Limited



🕒 11.15 Streamed sessions

Delegates select one of the following five stream sessions.

Each stream features case study presentations followed by round table discussions – allowing you to benchmark and discuss key issues with your peers

“

We are all no doubt very busy in our day jobs but events like TINtech give us all an opportunity to pause, to share issues and experiences, to learn and importantly to make new connections and renew old ones.”

Steve Haasz
AXA Corporate Solutions

Stream 1

Personal lines

Improving efficiency, productivity and generating better customer service through digital

- ▶ Bringing together offline and online channels to meet changing customer expectations and build deeper relationships
- ▶ Using technology to enable growth through new business lines and increased retention
- ▶ The business opportunities of robotics, AI, IoT and future digitisation
- ▶ Key business challenges around prioritising and allocating resources



Mark Cliff
Executive Chairman
Brightside Group

Next generation digital – adapting to the fully connected, online world

- ▶ The implications of the next generation of digital on personal lines
- ▶ Leveraging robotics, AI and machine learning to drive efficiency and improve service
- ▶ Increasing digital engagement
- ▶ Staying agile to develop new products & services – and the business models to deliver them

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Stream 2

Commercial lines (SME & MID Market)

Meeting the demand for digital products and services in SME insurance

- ▶ Developing a clear strategy to deliver products and services across multiple channels
- ▶ Leveraging digital to provide a tailored, personalised service
- ▶ Using data to build a holistic view of customers' risks and vulnerabilities
- ▶ Bridging the coverage gap between evolving needs of current & prospective clients



James Russell
Transformation Programme Director
Aviva

Overcoming the operational challenges to deliver a personalised, multichannel experience

- ▶ Devising products and services that meet changing customer expectations
- ▶ Using digital to drive a better understanding of customer risks
- ▶ Reviewing both the business model and supply chain to find efficiencies and speed up service

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Stream 3

Lloyd's & London markets

TOM Phase 1: adoption of the modernisation programme and the next steps to transform & reposition London

- ▶ Overcoming the practical challenges of adoption
- ▶ Will PPL become mandatory?
- ▶ Dealing with data standardisation, rekeying and frictional costs
- ▶ TOM phase 2 and beyond – a vision for the next steps for LM TOM



Adrian Thornycroft
TOM Programme Director
London Market Group

Adapt, digitise or die – driving digital innovation in London market organisations

- ▶ Digital is everything and everywhere so the burning platform for change is here and now
- ▶ As digital collapses the value chain what needs to change in underwriting, finance and claims?
- ▶ Practical approaches to enable innovation that identifies efficiencies and new ways of working
- ▶ Emerging technologies – will blockchain, robotics and AI fulfil their promise to transform the market?



Steve Jolley
CIO
Price Forbes & Partners

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eurobase
international group

Stream 4

Enabling digital transformation

CASE STUDY: Achieving customer centricity: overcoming operational and cultural challenges to drive organisational transformation

- ▶ Leveraging digital and smart data capabilities to become a customer centric organisation
- ▶ Successfully driving technology innovation and organisational change
- ▶ Aligning the operating model around the 'digital customer'
- ▶ Key criteria for delivering successful change – creating an agile and innovative culture



Heather Smith
Chief Customer Officer
LV=

Culture change is the key to successful digital transformation

- ▶ Creating an innovative, collaborative culture that embraces digital disruption
- ▶ Key criteria for successful culture change: lead by example, engage all levels and model the new behaviours
- ▶ Creating a diverse, high performance environment where customer service is at the heart of everything

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Hyland

Stream 5

Intelligent automation, AI & machine learning

Leveraging intelligent automation to drive better customer and business outcomes

- ▶ Assessing where automation can improve business performance
- ▶ Agreeing the business outcomes for cost savings, growth potential and ROI
- ▶ Devising a mix of RPA and machine learning to deal with exceptions
- ▶ Lessons learned from the first phase of automation



Hamish Tonkin
Vice President, Global Technology Lead,
Intelligent Automation
Chubb Insurance

Beyond the hype – today's applications of AI and machine learning across the insurance value chain

- ▶ The applications of AI now – automation, analytics & services
- ▶ Using AI to draw insights from unstructured internet data...in real-time
- ▶ Overcoming the practical challenges of using AI within large complex organisations
- ▶ Key lessons learnt to test and scale AI solutions



Gero Gunkel
Group Artificial Intelligence Lead
Zurich Insurance

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SAPIENS

☺ 13.00 Lunch in the exhibition hall

🕒 14.00 Panel discussions

Delegates choose one of the following five panel discussions, each featuring punchy presentations followed by audience Q&A.

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(full price £499 + VAT)

Panel Discussion 1

InsurTech and innovation

Creating a profitable innovative culture

All organisations are looking for those rare ingredients that create an innovative environment and culture that can nurture solutions to tomorrow problems.

This panel discussion will explore how insurers, start-ups and partnerships are addressing this challenge.

Topics to be discussed include

- ▶ Creating the cultural conditions for innovation
- ▶ What can we learn from the start up mentality?
- ▶ How do we turn disruption from threat to opportunity?
- ▶ Building innovation into 'business as usual'



Dylan Bourguignon
CEO
so-sure

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Panel Discussion 2

Customer centric operations

Transforming the operating model

This panel discussion will explore how you leverage digital to drive positive organisational change by devising a customer led approach that engages the whole organisation...and creates new opportunities to transform traditional insurance operations to meet customer expectations.

Topics to be covered include:

- ▶ Transforming legacy to become customer rather than product focused
- ▶ Using design thinking to challenge traditional processes and systems
- ▶ Reassessing the technology architecture to enable lean operations
- ▶ Creating a digital culture supported by the board and enabled through operations



Steven Zuanella
Group Chief Digital Officer
RSA Insurance Group



Michael Gould
Chief Operating Officer
Talbot Underwriting



David Williams
Technical Director
AXA Insurance

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Panel Discussion 3

Robotic process automation

Achieving cost savings and freeing up valuable resource

RPA can streamline underwriting and claims processes, delivering efficiencies and a better user experience.

The challenge is effectively deploying RPA and overcoming the practical implications for your people, processes and systems.

Topics to be covered include:

- ▶ Leveraging RPA to enhance the customer journey
- ▶ Identifying efficiencies in underwriting, distribution and claims
- ▶ Using RPA to overcome complex legacy challenges
- ▶ Developing the capabilities and skills to effectively manage automated processes



Tim Yorke
Transformation Director
AXA

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Panel Discussion 4

Applications of AI: claims, underwriting and distribution

How and when to effectively use AI technology

Despite huge investment and the lightning fast development of AI technologies and applications, the near-term focus for AI is replacing repetitive but complex manual processes.

This panel will explore the technological and organisational challenges of using AI technologies, what has worked for them, and what's been less successful.

Topics to be covered include:

- ▶ How AI will revolutionise underwriting, distribution and claims - are you ready?
- ▶ Improving human decision making and efficiency through robotics and machine learning
- ▶ Assessing the skills and capabilities required to achieve 'workforce digitisation'.
- ▶ What should companies be doing now to stay ahead of the AI game?



Lou Lwin
Chief Technology Officer
Markerstudy Group



Gero Gunkel
Group Artificial Intelligence lead
Zurich Insurance



Michael Natusch
Global Head of Artificial Intelligence
Prudential plc

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Panel Discussion 5

Transforming the customer journey

Effectively using digital to improve user experience

Transforming the customer journey to meet rising customer expectations is critical to retention and engagement. The key question is how you leverage technology and devise new systems and processes around a culture of 'customer first'.

Topics to be discussed include:

- ▶ Delivering self-service to increase transparency and efficiency
- ▶ The role of RPA and how it impacts the customer journey
- ▶ The impact of technology on traditional claims supply chains and the customer experience
- ▶ What does a customer first culture feel like? And what technology does it require?



Oke Eleazu
Chief Operating Officer
Bought by Many



Ingrid Woodward
Head of Claims Excellence
Zurich



Bea Montoya
Channels Marketing Director
Simply Business

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☕ 15.00 Coffee and networking in the exhibition hall

🕒 15.20 Workshops

Delegates choose one of the following five workshops, each featuring a case study presentation followed by round table discussion

Workshop 1

Delivering technology driven strategic change

Developing and deploying an effective strategic digital change management programme

- ▶ Defining the change characteristics and their impact on organisational groups and culture
- ▶ Devising an effective change team and engaging stakeholders throughout the process
- ▶ Creating clear lines of communications and the outcomes to be achieved
- ▶ Assessing the project risk factors and anticipated areas of resistance



Tim Yorke
Transformation Director
AXA



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Workshop 2

Digital claims

Leveraging digital and automation in claims to achieve cost savings and business growth

- ▶ Using digital to devise quick, easy and transparent claims processes
- ▶ Automating processes and using machine learning to help with claims exceptions
- ▶ Developing a simple technology architecture to enable digital claims
- ▶ Avoiding common pitfalls and costly mistakes



Anthony Wynn
Innovation Lead - Digital & Analytics
Aviva



Workshop 3

Overcoming legacy challenges

Successfully modernising core systems to deliver IT capabilities now and in the future

- ▶ Understanding the total cost of ownership of your current infrastructure
- ▶ Building the business case for modernisation – cost saving, scale for growth, agility and digital capability
- ▶ Overcoming the people, process and technology challenges of modernising core systems



Speaker
TBC



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Workshop 4

Achieving digital customer engagement

CASE STUDY: transforming the organisation to engage the digital customer

- ▶ Redefining the business model and technology platform around the digital customer
- ▶ Leading the transformation initiative to meet changing customer expectations
- ▶ Getting the basics right by delivering a good customer journey through multiple channels
- ▶ Overcoming the operational, cultural and technological challenges to deliver a positive impact on P&L



Jason Johnson
Chief Operating Officer - Broking
Towergate Insurance



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Workshop 5

Blockchain

B3i: developing smart contracts to realise efficiencies and close the protection gap

- ▶ Reducing frictional costs using blockchain technologies
- ▶ Creating a transparent and client centric experience
- ▶ Progress from POC to fully operational Blockchain platform
- ▶ Overcoming the practical challenges of moving traditional processes onto the Blockchain



Greg Crow
Head of Architecture
XL Catlin



16.30 Closing panel discussion

Hear pithy expert perspectives from our panel and then participate in a Q&A between the audience and the speakers

17.15 Close and drinks reception

Are you ready for a fully digital future?

Is insurance ready, willing and able to leverage the next wave of digital tools, underwrite tomorrow's risks and develop flexible, agile eco-systems and business models?

Not a day goes by without someone (including us) predicting the end of the insurance as we know it or extolling the virtues of technology and the opportunities it will provide. Our panel will explode some of the myths, explore some current trends and predict what the insurer of the future will look and feel like. Hear their vision for the industry and how they are meeting the challenge of the digital future.

Topics to be discussed include:

- ▶ In less than 5 years AI will replace traditional insurance brands – how do you ensure customers select your services based on your AI?
- ▶ Moving toward a digitally enabled, on demand workforce with decentralized business structures and agile operating models
- ▶ Leveraging human centric digital tools to improve engagement, productivity and the customer experience



David Williams
Technical Director
AXA Insurance



Kenny Leitch
Connected Insurance Director
RSA Insurance



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Eurobase has provided software to the London, Reinsurer and Captive markets for 30 years. We have built a global client network in over 25 countries where our commitment to professionalism has delivered a perfect track record of 100% delivery success and complete client referencability. synergy2 is our comprehensive solution for the markets we serve, an end to end platform providing complex processing functionality with intuitive workflow. Whether London Market clients looking to achieve straight through processing by consuming the GPM, or Captives seeking a P&L view at policy and corporate levels, synergy2 delivers cutting edge benefits. As a Lloyd's trusted partner, we recognise the value of delegated authority to the market, and provide a solution to manage bordereaux within the policy platform, delivering clear process efficiency.



Leveraging Hyland's enterprise information platform OnBase. More than 800 insurance carriers have achieved superior results, increasing their profitability through more accurate and consistent underwriting decisions while decreasing response times and the costs associated with

claims. Seamless integrations with policy, billing and claims management systems speed processing times across the entire insurance lifecycle, increasing both the quality and efficiency of work and customer service. Hyland is a leader in providing software solutions for managing content, processes and cases for organizations across the globe. For over 25 years, Hyland and its more than 3,000 global employees have enabled nearly 16,000 organizations to digitalize their workplaces and fundamentally transform their operations with its OnBase platform. Headquartered in Westlake, Ohio, Hyland was recently named a leader in Gartner's first Magic Quadrant for Content Services Platforms. Gartner also named Hyland a leader in its previous seven Magic Quadrants for Enterprise Content Management.



Sapiens International Corporation (NASDAQ and TASE: SPNS) is a leading global provider of software solutions for the insurance industry, with a growing presence in the financial services sector. We offer integrated core software solutions and business services, and a full digital suite for the property and casualty/general insurance; life, pension and annuities; and reinsurance markets. Sapiens also services the workers'

compensation and financial and compliance markets. Our portfolio includes policy administration, billing and claims; underwriting, illustration and electronic application; reinsurance and decision management software. Sapiens' digital platform features customer and agent portals, and a business intelligence platform. With a 30-year track record of delivering to more than 400 organizations, Sapiens' team of over 2,500 operates through our fully-owned subsidiaries in North America, the United Kingdom, EMEA and Asia Pacific. For more information: www.sapiens.com



RDT has been at the leading edge of general insurance software for 27 years. From the outset we've been pushing boundaries, producing industry disruptive solutions and investing in technology and people. We are fiercely proud of our approach and our achievements, but we are never satisfied. We are constantly working on our products and seeking opportunities to accelerate our technology. Collaboration is one of our key principles and we work closely with our clients to create an infrastructure that's right for them. Insurtech is transforming the insurance industry and to stay competitive insurers must adopt new techniques and practices; innovation has become

a strategically essential target. Anticipating, embracing and enabling change is what excites RDT. It's in our DNA to go the extra mile for our clients, defining tomorrow's challenges and tackling them before they become problems. Too many insurers are held back by outdated legacy systems, but at RDT we know that insurance can be managed better and sold better. It can be realigned and reconnected with the fast-paced world it lives in. RDT makes that connection, which is why our insurance administration package, Landscape, is one of the mostly widely used in the UK.



Founded in 1976, CGI is one of the largest IT and business consulting services providers in the world. Operating in hundreds of locations across the globe, CGI helps clients become customer-centric digital organizations. We deliver high-end business and IT consulting, systems integration and outsourcing services, complemented by intellectual property, to support clients in transforming into digital enterprises end to end. CGI works with clients around the world through a unique client proximity and best-fit global delivery model to accelerate their transformation, ensure on-time, within budget delivery, and drive competitive advantage in today's increasingly digital world.

Panel Sponsors



Process transformation anchors

Sutherland's Insurance practice. We take existing processes for property and casualty, health and life insurers and rethink them for the digital age. Our design labs set insurance carriers on problem-solving paths through design thinking to reveal the art of the possible. Sutherland applies a unique 360-degree human-centered approach that puts policyholders at the heart of process redesign. Combined with our digital platforms and services, we enable insurers to deliver automated self-service solutions to customers while providing digitization and document management, robotic process automation and analytics. Our insurance services span the value chain from customer acquisition, underwriting support and actuarial modelling to policy administration, claims processing and customer care. Insurers trust our domain experience and outcomes-based pricing model, and they enjoy improved top-line revenue along with reduced loss frequency and severity. In the end, we deliver operational efficiencies for clients while they provide the best customer experiences possible.



As the leading global supplier of technology

systems and software for the insurance industry, our role is to help insurers and brokers operate more efficient businesses. We achieve this in a number of ways, so whether you are looking for a world-class policy administration system or innovative, market-leading tools for rating and combatting application fraud, we've got it covered. With a highly motivated, experienced and talented workforce, we've been shaping the face of insurance technology for well over 30 years. We pride ourselves on developing enduring and successful relationships with our customers, and our solutions underpin some of the most well-known and respected insurance organisations worldwide, such as Legal & General, Direct Line Group, Endsleigh Insurance Services and Zurich. As a business, we continually strive to be the best we can be and we are committed to helping our customers achieve the same. Our commitment to innovation and customer service means that as markets change and insurance businesses become more agile, so do we and so do our solutions. So whether you're a global insurer or an MGA, a high street broker or a start-up with a smart new idea, we can be trusted to support you on your journey, whatever the destination.



Guidewire delivers the software

that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 300 P&C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com Follow us on twitter: @Guidewire_PandC



Kofax is a leading provider of solutions

for digitising organisations. Our smart process applications simplify business, especially information intensive customer interactions. We combine market-leading capture, process management, data integration, robotics, mobile, e-signature, analytics and customer communications to deliver world-class responsiveness to customers. Common processes like new accounts, claims, patient admissions, mortgage applications, citizen benefits, accounts payable and more can be automated, streamlined and accelerated for better customer engagement. More than 20,000 customers globally rely on Kofax software to improve the customer experience, reduce operating costs, differentiate and grow. For more information visit kofax.com



Sefas is a global software organisation

providing omni-channel customer communication management solutions. Sefas solutions help our clients to:

- Adhere to changing compliance directives
- Enable self-service & interactive multi-channel communications
- Ensure new upselling / cross selling opportunities are realised
- Transform the customer experience – sending the right message, at the right time, through the right channel
- Agile transformation of supporting customer communication-centric processes

To find out more, come along to the panel that we are chairing "New technologies and applications to transform the customer experience" or visit: www.sefas.co.uk

Workshop Sponsors



Mphasis enables customers to reimagine

their digital future by applying a unique formula of integrated cloud and cognitive technology. Mphasis X2C2™ formula for success, (shift anything to cloud and power everything with cognitive), drives five dimensions of business value with an integrated consumer-centric Front to Back Digital Transformation, enabling Business Operations and Technology Transformation. Mphasis applies advancements in cognitive and cloud to traditional application and infrastructure services to bring much needed efficiency and cost effectiveness. Mphasis' core reference architectures and tools, combined with domain expertise and hyper specialization are the foundation for building strong relationships with marquee customers. Connect with us on www.mphasis.com



About Duck Creek Technologies

Duck Creek Technologies is a leading provider of comprehensive P&C insurance software and services for insurers of all sizes worldwide. Employing progressive technology, Duck Creek solutions enable insurers to optimize outcomes and enhance engagement through advanced digital and data capabilities and integrated functionality that can be delivered via the cloud or on-premise. For more information, visit www.duckcreek.com



Syntel (Nasdaq:SYNT) is a leading

global provider of integrated information technology and knowledge process services. Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Syntel's digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Syntel's "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge. The digital age presents new challenges in harnessing information for the insurance industry. Syntel helps insurers manage the speed, volume and complexity of data to drive new sources of competitive advantage in this dynamic marketplace. Syntel enables global insurers to transform into digital-ready enterprises by building and aligning our offerings with your business goals. Our suite of insurance management services includes robust IT solutions and digital services that enable you to

transform into an informed, decisive, future-ready enterprise, and create a differentiated experience for your customers. At Syntel, our solutions enable you to adapt to the fast-changing insurance business and regulatory landscape. Learn more about the thought that goes into changing the game. Visit www.syntelinc.com/industries/insurance for more details.

Exhibitors



Sequel are a leading insurance and reinsurance software specialists delivering powerful, reliable solutions across the market for over 20 years. We are known for our industry expertise, professionalism, and track record for delivering successful transformation programmes on time and on budget. Sequel is committed to becoming a clear technology champion based on the strong foundations of our Eclipse Underwriting & Broking solutions (which process over £12 billion of premiums annually), with new innovative products such as Sequel Claims and Sequel Impact (for Exposure Management). Our customers are underwriters, brokers and MGAs within the Lloyd's, companies and international insurance/reinsurance sector. www.sequel.com



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Inrule Technology From rating and underwriting to eligibility, claims adjudication and commission calculations, insurance companies around the world trust InRule®, the no-code business rule management system (BRMS), to automate decisions and processes, speed time to market, and lower costs. InRule makes it easy to respond to and take advantage of changing market conditions and requirements. InRule Technology® enables people to make changes to rules and calculations in applications without code modifications. By allowing technical and non-technical users to change rules and calculations without programming, InRule helps streamline processes and reduce costs. With InRule Technology, as the rules change, so can your business. www.inrule.com



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Genasys Technologies, an industry leading technology-inspired software company which develops and supports world-class software and services for its partners in the insurance industry was founded in 1997, with the development of an insurance administration system at a European insurer in the 1990s. Further experience in Europe led to the development of a fully-fledged comprehensive, insurance management system which successfully transcends geographical, language, currency and insurance barriers. We believe in providing solutions, not just software, and while the software that we develop is integral to this success, it is the expertise of our management and staff in applying the software to the clients' benefit that sets Genasys apart.



Sollers Consulting is an international company specializing in advisory and implementation services for the financial sector. Established in Warsaw in 2000, by experts in the fields of operational consulting and IT, the company cooperates with a number of partners throughout the world including GuideWire, Moody's Analytics, Microsoft, Oracle and TIA Technology. Sollers Consulting is distinguished by its ability to combine business expertise with competency in new technologies. The Sollers Consulting team has completed various projects for over 50 financial groups from all over the world, including Santander, Millennium, Raiffeisen, Talanx (Warta), Inter, Generali, ING and Proama. www.sollers.eu



eBaoTech's mission is to "make insurance easy." Since its founding in 2000 and its pioneering of 3G insurance tech, or Java-based core insurance system, eBaoTech is leading globally again in moving to the 4G insurance technology, which is cloud native and microservices based. eBaoTech's two lines of businesses are: eBao Cloud and eBao Software. eBaoCloud is an Open API platform that provides real connectivity and enablement for insurers, traditional channels, affinity partners and FinTech startups. eBao Software mainly includes core system suites for life, general and health insurers, as well re-insurers. Find more information at www.ebaotech.com



Instanda is an award-winning PAS in use in the US, Canada, South America, UK, Europe and Australia. It provides insurers, brokers and MGAs with a software tool to move from product concept, to binding online, in a matter of weeks. A number of the world's best-known carriers are now enjoying the benefits of flexible, agile product management, where rates, questions, documents can be amended in minutes. ROI is delivered in months via dramatically reduced product manufacturing and distribution costs.



Axway's Cloud Integration & Engagement Platform: We enable Insurance Companies to connect data from anywhere, fuel millions of apps and deliver real-time analytics to create a customer experience network that unites employees, suppliers and partners into an agile force for innovation that responds and scales fast to today's digital customer. Insurers gain; operational efficiency, speed to market, agility to adapt and scale to meet changing customer expectations – with the ability to predict and empower! From idea to execution, we help make the future possible for more than 11,000 customers in 100 countries. Learn more visit www.axway.com



Applan provides a leading low-code software development platform that enables organisations to rapidly develop powerful and unique applications. The applications created on Applan's platform help companies drive digital transformation and competitive differentiation. For more information, visit www.applan.com



Nutanix makes infrastructure invisible, elevating IT to focus on the applications and services that power their business. The Nutanix enterprise cloud platform delivers the agility, pay-as-you-grow economics and operational simplicity of the public cloud, without sacrificing the predictability, security and control of on-premises infrastructure. Nutanix solutions leverage web-scale engineering and consumer-grade design to natively converge compute, virtualization and storage into a resilient, software-defined solution that delivers any application at any scale.



M-Files provides a next generation intelligent information management platform that improves business performance by helping people find and use information more effectively. Unlike traditional enterprise content management (ECM) systems or content services platforms, M-Files unifies systems, data and content across the organisation without disturbing existing systems and processes or requiring data migration. M-Files breaks down silos by delivering an in-context experience for accessing and leveraging information that resides in any system and repository, including network folders, SharePoint, file sharing services, ECM systems, CRM, ERP and other business systems and repositories. Thousands of organisations in over 100 countries use M-Files for managing their business information and processes, including SAS, Elekta and NBC Universal. For more information, visit www.m-files.com



Aquarium are pet and travel insurance software experts. Their proven cloud technology platform leads the way in flexibility, scalability and unrivalled customer engagement. Celebrating its 13th year in business Aquarium is proud to help its clients service over 4,000,000 policyholders around the globe. To find out how Aquarium can help your business grow, visit us on Stand 7, email mark.colonnese@aquarium-software.com or visit www.aquarium-software.com

Why attend?



350+
senior
attendees

Only director level
delegates in the audience

No suppliers or junior managers
can attend as delegates
to ensure you discuss and
benchmark with your peers.
Suppliers can only attend
if they are sponsoring or
exhibiting

35+
expert
speakers

No press, no transcripts –
just honest, open discussion

Speakers will ‘water down’
their presentations if they
know there are press in the
audience – that’s why we
are independent from any
publication, have no press
in the audience and take no
transcripts

15
interactive
breakouts

Interactive format

By including dedicated time
for discussion, reflection and
benchmarking, you can pick
up invaluable learnings and
practical techniques from
your peers



Also from The Insurance Network...

London Market Claims
9th October 2018

TINtech London Market 2019
5th February 2019

Digital Claims
March 2019

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(full price £499 + VAT)

Booking options / pricing

Practitioners: (Actively working for an insurer, broker or loss/claims adjuster. No suppliers please*)

£199+ VAT – first 100 registrations only (standard rate £499+VAT)

Membership:

Join the insurance network for the annual rate of £799 + VAT and attend all the conferences and events for FREE

For full details visit www.The-Insurance-Network.co.uk


*For sponsorship and exhibition stands call Phil Middleton on 020 7631 0034 or email phil@middleton-burgess.co.uk

How to book / register

▶ **Select your booking option & choose one of these 3 easy ways to register**

 Web www.TINtech.co.uk

 Email: info@the-insurance-network.co.uk

 Phone 020 7079 0270

▶ **On receipt of your registration we will send you an email confirmation. If you have opted to pay by credit card a member of our team will call you**

▶ **Add the date to your diary. Closer to June 5th we will send through a map & directions to the venue**

▶ **Terms and conditions** By registering to this event you are entering into an agreement with Middleton Burgess Limited and bound by the terms and conditions of registration. Cancellation: If you are unable to attend this event for any reason and you wish to cancel your booking you must notify us in writing. Cancellations received on or before 11/05/2017 will be entitled to a 50% refund of the registration fee paid. Cancellations received after 11/05/2017 will not be refunded. You may transfer your place to a colleague at any time however they must be of a suitable seniority level. It may be necessary beyond the control of Middleton Burgess Limited to alter the content and timing of the programme or the location of any event. In the case of event cancellation by Middleton Burgess Limited, liability is limited to transfer this booking to a similar event to be held within the next 12 months. Should Middleton Burgess Limited be unable to provide a similar event a full refund will be applicable. If you are a supplier of services we will NOT be able to process your registration. The Insurance Network is administered by Middleton Burgess Limited, Springfield House, Maidstone, Kent, ME14 2LP. Company Number: 05250150 VAT registration number: 848636973