

TIN tech

Powering the next phase of your digital transformation

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Overview

Technology-driven innovation is moving at pace, and with the rapid advancement of Generative AI the insurance sector is facing a once-in-a-generation opportunity to reinvent business and operating models. As emerging technologies become mainstream and data capabilities mature, the real challenge lies not in whether to transform – but how to do it effectively.

Attend TINtech 2025 to explore how insurers, brokers and MGAs can successfully harness digital technologies, data and GenAI to transform traditional operating models, drive efficiencies and deliver exceptional customer outcomes.

Join senior industry leaders as they share their strategies for tackling legacy challenges, building agile data infrastructures and embedding innovation into the DNA of their organisations. You'll gain exclusive insights into what works, what doesn't, and what's next – giving you the edge to stay competitive in a rapidly evolving industry.

Key themes include:

- ✓ **Delivering business value** through GenAI and emerging tech
- ✓ **Building digital and data capabilities** that enable innovation across the business
- ✓ **Overcoming operational and cultural barriers** to deliver successful transformation
- ✓ **Reimagining the customer experience** in a digital-first world
- ✓ **Creating flexible operating models** that can adapt, scale and deliver efficiencies

Book your place now



TIN tech



17th June 2025 | 155 Bishopsgate

SPEAKERS INCLUDE



Steve Dukes
CEO
Confused.com



Paul Hollands
Chief Data & AI
Officer
AXA UK & Ireland



Clare Lebecq
Group Chief
Operating Officer
Miller Insurance



Kate Wells
Chief Operating Officer
Aviva Private Clients
Aviva



Ketan Motwani
Chief Operating
Officer
**Arch International
Insurance**



Simon Buckley
Director of
Transformation &
Change
AXA



Chris Pearce
Chief Data Officer
esure



Tasneem Harnekar
Head of
Transformation
Aviva



Annarita Roscino
Head of Pricing
Excellence &
Innovation
Allianz



Saki Thethy
Head of Data and AI
Aviva



Laurie Davison
Group Chief
Operating Officer
**Munich Re
Specialty**



Rebecca Johnston
Managing Director
Commercial Direct
Direct Line Group

Book your place now



Programme

08:00 – 09:00 **Registration, coffee and networking**

09:00 – 10:20 **Keynote presentations and COO panel discussion**

Building for an AI enabled world

Two perspectives on aligning the business, data and AI strategy to deliver business and customer value



Paul Hollands
*Chief Data &
AI Officer*
**AXA UK &
Ireland**



Steve Dukes
CEO
Confused.com

Overcoming the operational challenges to deliver digital transformation for business success



Clare Lebecq
*Group Chief
Operating Officer*
Miller Insurance



Kate Wells
Chief Operating Officer
**Aviva Private Clients,
Aviva**



Ketan Motwani
Chief Operating Officer
Arch International Insurance

10:20 – 10:50 Coffee and networking in the exhibition area

[Book your place now](#)



10:50 – 11:50 Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

SESSION 1

Lloyd's & London markets

Enabling digitisation for efficiency and growth



Jon Clapham
Head of Enterprise
Architecture
Ascot Group



Polina Konstantinova
Head of Underwriting
Operations
Newline Group



Terry Calthorpe
Operations Director
Gallagher Re

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SESSION 2

Leveraging digital in SME commercial

Streamlining operations, innovating products and improving service



Simon Buckley
Director of
Transformation & Change
AXA



Matthew Boatwright
Head of Commercial
Transformation
Direct Line Group

SESSION 3

Personal lines

Transforming the customer experience to build trust and deliver efficiency



Tasneem Harnekar
Head of Transformation
Aviva

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Innovation Stage

Quickfire insights:

10min presentations followed by 5mins Q&A

Presentations to be confirmed. If you'd like to participate please contact jeremy@tin.events

Book today

Introductory rate
only £199 + VAT

(standard rate £599 + VAT – Expires Friday 16th May 2025)

11:50 – 12:10 Coffee and networking in the exhibition area

Book your place now



12:10 – 13:00 Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

SESSION 4

Case Study: Successfully deploying AI

Overcoming the operational challenges to successfully deploy AI



James Hickey
*Head of Generative AI
& Machine Learning
Operations*
esure

SESSION 5

Data & Analytics

Achieving data excellence to unlock the power of AI and automation



Annarita Roscino
*Head of Pricing Excellence
& Innovation*
Allianz



Rama Karmokar
*Head of Data &
Analytics*
Superscript

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SESSION 6

Digitising claims

Leveraging technology to transform claims operations



Kuldip Kang
*Head of Propositions &
Change*
Allianz



Matt Vernon
Chief Technology Officer
RDT

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Innovation Stage

Quickfire insights:

10min presentations followed by
5mins Q&A

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If you'd like to participate please
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13:00 – 14:00 Lunch in the exhibition area

Book your place now



14:00 – 15:00 **Delegates choose between**

Panel discussion

Harnessing the power of agentic AI in insurance

Overcoming the operational challenges to successfully deploy use cases

Agentic AI holds huge potential for insurers and brokers to improve the customer journey and streamline operations. This session will explore practical use cases that have been deployed in insurance, the operational and data challenges that need to be addressed and explore future applications.



Mike Downing
Chief Technology
Officer
**WPA Health
Insurance**



Chris Pearce
Chief Data Officer
esure



Sindy Yick
Deputy Director,
Machine Learning
Markerstudy



Philip Fumey
Account CTO and
Digital Strategist
Microsoft



Reiss Gavin
Head of London Market Application
Development and Delivery
Charles Taylor InsureTech

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Also happening at 2pm

One 2 one meetings in the exhibition area

Facilitated by the Brella App

OR

Discussion pods

Round table, focused discussion pods of up to 8 delegates. Through facilitated Q&A and open discussion each pod will deep dive into a specific topic allowing for benchmarking and ideation.

15:00 – 15:30 Coffee exhibition area

Book your place now



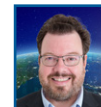
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ALSO HAPPENING AT 2PM

AWS hour

Driving business outcomes in insurance using AWS services

Driving underwriting automation in commercial insurance



Arno de Wever
EMEA Lead Commercial P&C
Insurance
AWS

How ICE defines scalability – and why it matters to leading insurers

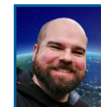


Al Robertson
CTO
ICE InsureTech

Resilience by Design: Modernising for a Secure Future



Ben Wilson
CTO
Fortinet



Tom Tasker
Storage Solution Architect
Data & AI
AWS

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15:30 – 16:20 Delegates choose to attend one of the following 4 workshops

WORKSHOP 1

Transforming legacy technology

Continually improving the legacy estate



Andrew Beal
Group Chief Architect
Markerstudy

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Softwire

WORKSHOP 2

AI Readiness

Ensuring your organisation can realise the benefits of AI



Saki Thethy
Head of Data and AI
Aviva



Sandeep Karkhanis
Head of Machine
Learning Strategy &
Delivery
Allianz UK

WORKSHOP 3

Achieving a digital operating model

Leveraging technology to deliver an agile operating model



Matthew Porter
Head of Operations - UK
QBE Insurance



Beth Sharp
Head of Strategic
Operations
Liberty Specialty
Markets



Justin Albert
International Chief
Operating Officer
The Hartford

WORKSHOP 4

Delivering successful transformational change

Overcoming the practical challenges to drive transformation that 'sticks'



Simon Ottley
Head of Change
Delivery
Markel



Helen Rodway
Head of
Transformation GI
Aviva

16:20 – 16:30: A quick drink

[Book your place now](#)



16:30 – 17:15 **Closing panel discussion**

Insurance 2030

From VUCA to BANI – The strategic implications of new digital technologies, data and a changing insurance landscape

Over the past 12 months there is no doubt that the pace and depth of change has increased. For years the concept of Volatility, Uncertainty, Complexity and Ambiguity (VUCA) helped us explain and strategise the implications of a rapidly changing business and wider world.

Following the pandemic and coupled with the development of powerful GenAI tools, a new acronym emerged to describe world dynamics; Brittle, Anxious, Nonlinear and Incomprehensible (BANI).

The challenge facing all directors and leaders is how to navigate the opportunities and threats posed by this rapidly changing landscape, how you build resilient but agile capabilities and develop future talent to thrive in this business environment.



Laurie Davison
Group Chief Operating Officer
Munich Re Specialty



Paolo Cuomo
Executive Director
Gallagher Re



Sean Morley
Technology Leader –
Corporate Risk & Broking
WTW



Rebecca Johnston
Managing Director
Commercial Direct
Direct Line Group

17:15 – 18:30 Drinks reception in the exhibition area

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(Expires Friday 16th May 2025)

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Book your place now



Panel and Coffee Sponsor



Charles Taylor InsureTech (CTI) provides insurance services, claims and technology solutions to all parts of the global insurance market. Charles Taylor InsureTech specialises in providing software systems and services to large and complex insurers and brokers, tailored to enhance their GWP, CoR, and compliance.

Charles Taylor InsureTech expertise spans four primary domains:

- **Digital Transformation** that entails comprehensive modernisation of legacy technology architectures by replacing core PAS systems, enhancing digital client experiences, managing APIs, and expediting data processes.
- **Digital Modernisation** that focuses on targeted enhancements to legacy technology infrastructures through the integration of supplementary solutions into existing stacks, with a particular emphasis on automating insurance processes.
- **London Market offerings** that specialise in insurance software solutions such as bordereaux, claims, and document management systems for the specific needs of this niche market.
- **Managed Services** offerings that combine Charles Taylor InsureTech insurance experience and technology expertise to provide a dedicated end-to-end service for all the operational needs of insurance businesses.

Charles Taylor InsureTech, technical expertise, robust service portfolio, technology tools and wide range of solutions enable its clients to perform better by addressing the complexities and challenges at every stage and aspect of the insurance lifecycle and operating model.

CTI has 120 locations worldwide, spanning 30 countries in the UK, Asia Pacific, Europe, the Middle East, Africa, North America and Latin America, to serve its clients, including insurers, brokers and intermediaries.

[FOR MORE INFORMATION CLICK HERE](#)

Session Sponsors



Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 540 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.

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We create some of the UK's most widely used insurance software, serving a diverse client base, from industry giants, to emerging disruptors. With an unwavering commitment to innovation, we have spearheaded advancements in automation across the entire insurance lifecycle, revolutionising policy management, claims processing, and risk assessment on an international level. Our agile development approach ensures swift delivery of scalable products, fostering creativity and collaboration. Beyond mere service, we partner with our clients, guiding them through their technological journey to achieve business success. Through these alliances, we shape the future of technology while driving the success of our clients and our passionate team.

[FOR MORE INFORMATION CLICK HERE](#)



Cynozure is a leading data, analytics and AI company that helps organisations to reach their data potential. They work with clients in insurance and cross-industry on data and AI strategy, data management, data architecture and engineering, analytics and AI, data culture and literacy, and change management and leadership. The company was named one of The Sunday Times' fastest-growing private companies in 2022 and 2023 and named the Best Place to Work in Data by DataIQ in 2023.

[FOR MORE INFORMATION CLICK HERE](#)



Sollers Consulting is an international operational advisory and software integrator. Established in 2000, the company supports insurers, banks, and leasing firms in business transformations and adapting to modern technologies.

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Workshop Sponsor

Software

Software is a leading digital technology consultancy, based in the UK. We combine software engineering,

design and innovation, data engineering, and generative AI capabilities to build cutting edge products and services for our clients.

We work extensively in the insurance sector, delivering impactful outcomes for clients such as RSA, DLG, and Tokio Marine. We've worked across digital web journeys, back-end data services, underwriting, and actuarial functions, deploying teams of exceptional individuals to solve your most urgent and challenging problems. We also work for household names in other sectors including the BBC, LNER, Starling Bank, and a variety of government departments.

Operating from four offices in London, Cambridge, Manchester, and Bucharest, Software employs over 400 talented engineers and designers. We're renowned for our workplace culture and were named the "Best Large Company to Work for in the UK" in 2024, reflecting the trust cultivated between Software, our employees and our clients.

Central to Software's ethos are values of quality, trust, empathy, and a people-first approach, fostering respect and collaboration to ensure that our clients succeed with their software, data and digital projects.

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Sponsor



Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-

growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

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Register now



How to register

Choose one of 3 easy ways to register



www.TINtech.co.uk



Email: bookings@TIN.events



020 7079 0270

On receipt of your registration we will send you an email confirmation.
Payment can be made by BACS or we accept:



Closer to 17th June we will send through a map & directions to the venue



Book your place now



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