

TIN tech

LONDON MARKET

Driving innovation, delivering successful change and
enabling the digital marketplace

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Overview

TINtech London Market focuses on how you can successfully deliver technological, operational and cultural change that enables client-centric business and operating models, supports new systems & processes, and drives innovation.

Discover key insights from market leaders who are navigating the same challenges you face, hear case studies from those at the cutting edge of technology innovation, and benchmark and discuss strategic solutions with your peers.

Discover how to:

- ✓ **Overcome** the operational and cultural challenges to successfully deliver transformational change
- ✓ **Cut through** the AI hype with London market specific case studies
- ✓ **Surface actionable insights**, streamline operations and improve decision making through data and analytics

Book your place now



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4th February 2025 | 155 Bishopsgate

SPEAKERS INCLUDE



Stephanie Ogden
Chief Executive Officer
HDI Global SE



Chris Loake
Group Chief
Information Officer
Hiscox



Justin Albert
International Chief
Operating Officer
The Hartford



Sean McManus
Head of Data
Ki Insurance



Alberto Verga
Chief Operating
Officer
MS Amlin



Susan Andrew
Director of
Operations
Brit Insurance



Usha Badrinath
Chief Data Officer
Mosaic



Peter Howard
Head of Change
WTW



Keith Trivitt
Underwriting Director
Amwins



Tim Pledger
eAdmin Lead UK
Swiss Re



Sheel Sawhney
Group COO
Brit Insurance



Rachel Dickson
Group Chief
Information Officer
Lancashire
Insurance Group

Book your place now



Programme

08.00 – 09.00 **Registration, coffee and networking**

09:00 – 10:20 **Keynote presentations**

Aligning culture and technology:

Bridging the gap for long-term success



Stephanie Ogden
Chief Executive Officer
HDI Global SE

Leveraging new technologies, data and AI to transform traditional processes



Chris Loake
Group Chief Information Officer
Hiscox

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10.20–10.50 Coffee and networking in the exhibition area

[Book your place now](#)



10:50 – 11:50 Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

SESSION 1

Leveraging data and analytics

Overcoming the practical challenges to deliver data driven organisations



Justin Albert
International Chief
Operating Officer
The Hartford



Sean McManus
Head of Data
Ki Insurance

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SESSION 2

Achieving an agile London market operating model

Harnessing the power of digital and data to transform operations



Alberto Verga
Chief Operating Officer
MS Amlin



Susan Andrew
Director of Operations
Brit Insurance

SESSION 3

Preparing for a data-driven, AI-enabled London market

Ensuring you're ready for the next phase of digital transformation



Pablo Bawdekar
Group Head of
Application Delivery
Aspen Insurance
Group



Usha Badrinath
Chief Data Officer
Mosaic

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Innovation Stage

Quickfire insights:

10min presentations followed by
5mins Q&A

Presentations to be confirmed.
If you'd like to participate please
contact jeremy@tin.events

Book today

Introductory rate
only £199 + VAT

(standard rate £599 + VAT)

11.50: Coffee and networking in the exhibition area

Book your place now



12.10 – 13:00 Delegates choose to attend one of the following 3 breakout sessions or the Innovation Stage

SESSION 4

Transforming legacy systems

Successfully modernising legacy in a rapidly evolving tech landscape



Peter Howard
Head of Change
WTW



Rachel Dickson
Group Chief
Information Officer
Lancashire Insurance
Group

SESSION 5

Blueprint Two: Phase two

Preparing to grasp the opportunities of a digital marketplace



Emma Ford
Head of Credit Control
& Cash Allocation
Liberty Specialty
Markets
(and Chair, Ruschlikon UK
Implementation Group)



Tim Pledger
eAdmin Lead UK Swiss
Re

SESSION 6

Enabling smart underwriting

The strategic implications for lead and follow business and operating models



Keith Trivitt
Underwriting Director
Amwins



Simba Zvauya
Chief Underwriting Officer
- Portfolio Solutions
Munich Re Specialty
Group

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Innovation Stage

Quickfire insights:

10min presentations followed by
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If you'd like to participate please
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13.00 – 14.00 Lunch in the exhibition area

Book your place now



14:00 – 15:00 **Delegates choose between**

Fireside Chat

Delivering operational innovations to improve the client experience

Reflections from 25 years in the London market

In this informal and conversational session, our special guest will share stories and experiences of innovating in the London market, as well as taking questions from the audience



Sheel Sawhney
Group COO
Brit Insurance

Also happening at 2pm

One-2-one meetings

Take part in one 2 one meetings facilitated by the Brella app

15.00 – 15.20 Coffee exhibition area

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ALSO HAPPENING AT 2PM

NEW Discussion Pods (25mins)

Round table, focused discussion pods of up to 8 delegates.

Through facilitated Q&A and open discussion each pod will deep dive into a specific topic allowing for benchmarking and ideation.

Topics to be discussed are:



Future of digital trading
– exploring how new technologies will shape tomorrow's trading environment



Enabling a digital broker operating model



Developing the next generation of technology leaders, talent, skills and capabilities



Computable contracts and digital transformation of delegated authority (DA) business

15:20 – 16:10 Delegates choose to attend one of the following 4 workshops

WORKSHOP 1

Improving the client experience

Underwriting, communications and claims – making the difference to enhance competitive advantage



Anna Vidgen
Head of Claims UKI & SA
Swiss Re Corporate Solutions



Paul Burgess
SVP, Global Head of
Multi-National Claims
Sompo International

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WORKSHOP 2

AI Case Study

Discover key insights to successfully deploy AI in your organisation



Paul Butler
Chief Technology Officer
*Hiscox London Market,
MGA & Special Risks
Hiscox*



Tom Clark
Field CTO & VP Field
Engineering
Hyperexponential

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WORKSHOP 3

Addressing data challenges to enable digital transformation

Successfully overcoming the operational challenges



David Tuppen
Group Chief Data Officer
Enstar Group

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WORKSHOP 4

Delegated Authority

Transforming outdated systems and processes



Crispin Marsland-Roberts
Chief Operating Officer
HIVE Underwriters



Sarah Hull
Head of Delegated
Authority
Westfield Specialty

16.20: Coffee and networking in the exhibition area

Book your place now



16.20 – 17.15 **Closing panel discussion**

The London insurance market 2030

Leveraging new digital technologies & data to survive and thrive in a changing insurance landscape

As new technologies continue to drive change and enable opportunities, both at an ever-increasing pace, this panel discussion will explore the implications for London market business and operating models.

Our expert panel will share their insights into the opportunities presented by a digitally enabled market, and critically **how we overcome the people, process and technology challenges to deliver successful transformational change.**



Arvinder Mudhar
Group Chief Information Officer
IQUW



Vilda Varatinskaite
Head of Business Excellence & Transformation
Starr Insurance



Lewis Gibbons
Transformation Director
Howden Broking

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17.15 – 18.30 Drinks reception in the exhibition area

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For sponsorship and exhibition enquiries please call Phil Middleton on
020 7631 0034 or email **phil@TIN.events**

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Main Sponsor



Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 540 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.

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Panel Sponsor



At PwC, we are in the business of transformation, known for our commitment to achieving results, and helping our clients gain a better understanding of what their customers need, and to organise their business with the customer at its heart. We combine strategy, technology and management consulting expertise to help organisations succeed, with an understanding of how business works and a knowledge of how the right technology in the right place can create competitive advantage. We can help you understand how you can better serve your customers and deliver more meaningful experiences for them, and create growth through customer connections.

Together we can create long term sustainable profitable growth for your business by better connecting you with your customers. By transforming your strategy, operations and experience, accelerated through the adoption of technology, we'll help you to adapt to your customers' current and future needs.

At PwC, we have been on our own global technology-enabled transformation journey over the past 4 years, as we have transitioned to cloud, globally, across our major business functions. Our 250,000 people have experienced transformation first-hand, and we have a deep understanding of how to bring your people and organisation with you in delivering change at scale. We would be delighted to share the benefit of this experience with you.

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Session Sponsor



Insurers today operate in a fast-changing risk landscape with new and evolving risks. Underwriting teams need to work smarter and act quickly to differentiate. But commercial and specialty risks are complex, and it takes time to wrangle vast amounts of data into good shape and analyse risk expertly.

That's why we created Send Underwriting Workbench: a single platform supporting the underwriting process from submission to bind, and beyond. A single platform for managing new business, renewals and endorsements.

A one-stop desktop for underwriters – data, documentation, decision points all in one place. Advanced automation to optimise processes and ingest & enrich data while removing process waste. Send customers report 50% reduction in processing time and 30% more time to focus on core work.

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Session Sponsor



Sollers Consulting is an international operational advisory and software integrator. Established in 2000, the company supports insurers, banks, and leasing firms in business transformations and adapting to modern technologies.

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Earnix is the premier provider of mission-critical intelligent solutions designed to transform how global insurers and banks are run. Earnix solutions unlock value across all facets of the business, connecting with customers, and breaking away from the status quo imposed by legacy monolithic, single systems.

Earnix's solutions offer systemized, enterprise-wide value with ultra-fast ROI. It has been innovating for Insurers and Banks since 2001 with offices in the Americas, Europe, Asia Pacific, and Israel.

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 hyperexponential are transforming the insurance industry through the power of decision intelligence. Pricing decisions are the biggest decisions insurers make – but most are still pricing 21st century risks with 20th century tools. With a combined 30 years of experience designing pricing and analytics ecosystems in the insurance industry, our co-founders saw an opportunity to transform the market.

They saw the need for a scalable way to turn small, sparse, or fragmented data into new insights that drive smarter decisions - and realised that this is how the market leaders of tomorrow will develop their competitive edge. So they built hyperexponential, and the world's first pricing decision intelligence platform, hx Renew

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Datos Insights delivers the most comprehensive and industry-specific data and advice to the companies trusted to protect and grow the world's assets, and to the technology and service providers who support them. Staffed by experienced industry executives, researchers, and consultants, we support the world's most progressive banks, insurers, investment firms, and technology companies through a mix of insights and advisory subscriptions, data services, custom projects and consulting, conferences, and executive councils. Our mission is to help our clients make better strategy and technology decisions so they can protect and grow their customers' assets.

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Novidea is the leading Insurtech provider of a cloud-native, data-driven insurance management system. Using an open API architecture, Novidea's software platform enables brokers, agents, MGAs, and carriers to modernise and manage the customer insurance journey, end-to-end, and drive growth across the entire insurance distribution lifecycle. The Novidea platform, built on Salesforce, provides a complete ecosystem spanning every aspect of an insurance business, including a 360-degree view of the customer, and all stakeholders, enabling full integration between customer-facing policy transactions and the middle and back offices. Brokers, agencies, and MGAs extract more value from their customer and policy data with actionable intelligence from any device, anywhere. Novidea supports more than 100 customers across 22 countries.

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AWS Zone



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Practitioners:

Introductory rate only £199 + VAT

(standard rate £599 + VAT)

Suppliers:

Introductory rate £499 + VAT

(standard rate £999 + VAT)

For sponsorship and exhibition enquiries please call Phil Middleton on

020 7631 0034 or email **phil@TIN.events**

Register now



How to register

Choose one of 3 easy ways to register



www.TINtech-London-Market.co.uk



Email: bookings@TIN.events



020 7079 0270

On receipt of your registration we will send you an email confirmation.
Payment can be made by BACS or we accept:



Closer to 4th February we will send through a map & directions to the venue